Océ
Large Format Systems

For Citrix® environment

Canon
CANON GROUP

Administrator Guide
Connectivity information

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Chapter 1
Introduction

Introduction for the reader

The Océ Citrix Connectivity Manual applies to these environments:
- Citrix Presentation Server
- Windows Terminal Server

It describes the configurations of printing using Océ WPD printer driver in a Windows Terminal Server® and/or Citrix Presentation Server® TCP/IP environment:
- Printing on a printer defined in the local printer list of a Client workstation.
- Printing on a printer defined on the Windows Terminal Server or Citrix Presentation Server.
- Printing on a printer defined on an external Print Server.

NOTE:
The Océ WPD printer driver is also compatible with the Citrix XenApp environment. The configuration is not described in this Océ Connectivity Manual yet. For more information, visit the Océ Knowledge Base website.

NOTE:
Océ recommends to use:
- Citrix Presentation Server (up to v4.5) in association with Windows 2000 Terminal Server
- Citrix XenApp in association with Windows 2003 Terminal Server

The first chapter gives an introduction to the protocols, connections and printing solutions for the Océ Wide-Format Printing Systems.

Then, according to the printing configuration you want to define, consult the proper chapter.

List of abbreviations

Abbreviation	Full expression
CW	ColorWave
LAN	Local Area Network
PS3	Océ printer driver for Adobe® PostScript® 3™ - also known as Océ PostScript® 3™ driver
PW	PlotWave
TCS	Technical Colour System
TDS	Technical Document System
WPD	Océ printer driver for Windows® - also known as Océ Windows® Printer Driver
WPD2	Océ printer driver 2 for Windows® - also known as Océ Windows® Printer Driver 2

Supported transport and printing protocols

The Océ Wide-Format Printing Systems support the following transport and printing protocols:

Océ system	Transport protocols	Printing protocols
Océ TDS (all)	• TCP/IP • IPX/SPX • NetBeui (only for NT-based TDS)	• LPD • FTP • Pserver (Bindery and NDS) • SMB printing (also known as LAN Manager or Windows networking) on top of NetBIOS over NetBeui, TCP/IP or IPX/SPX.
Océ TCS (all)		• LPD • FTP • Pserver (Bindery and NDS)
Océ ColorWave (all)	• TCP/IP	• LPR • FTP
Océ PlotWave (all)		

Supported drivers

Compatibility matrix

Supported drivers

You can use the Océ WPD or PS3 printer driver with the Océ TCS, Océ ColorWave or Océ PlotWave printers.

However, Océ WPD2 printer driver only supports the Océ PlotWave 350 printers.

The majority of the Océ TDS printers are also compliant with the Océ WPD or PS3 printer driver.

However, for the Océ TDS400, Océ TDS600 or Océ TDS800 printer, make sure that you are installing a driver version that is compliant with your TDS version. To do so, check your printer controller version. Then, see the compatibility matrix to know which driver is optimised with your printer and operating system.

Check your Océ TDS printer controller version on page 13

Use this compatibility table to know which printer driver to install:

Supported drivers - Compatibility matrix

Operating System / Printer	Windows XP/ Server 2003	Windows Vista/ Server 2008/ 7	Windows XP/ Vista/ 7 Windows Server 2003/ 2008/ 2008 R2
	32bit		64bit
Remark >	-	-	Full support of Windows 7 and Windows Server 2008 R2 from WPD 1.18 and PS3 1.16
Océ TCS300	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TCS400	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TCS500	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TDS300	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TDS320	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TDS400	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**

Operating System / Printer	Windows XP/ Server 2003	Windows Vista/ Server 2008/ 7	Windows XP/ Vista/ 7 Windows Server 2003/ 2008/ 2008 R2
	32bit		64bit
Remark >	-	-	Full support of Windows 7 and Windows Server 2008 R2 from WPD 1.18 and PS3 1.16
Océ TDS450	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TDS600	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TDS700	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TDS750	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD** (from 1.19), **PS3** (from 1.17)	**WPD** (from 1.19), **PS3** (from 1.17)	**WPD** (from 1.19), **PS3** (from 1.17)
Océ TDS800	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ TDS860	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ ColorWave 300	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD** (from 1.18), **PS3** (from 1.16)	**WPD** (from 1.18), **PS3** (from 1.16)	**WPD** (from 1.18), **PS3** (from 1.16)
Océ ColorWave 550	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD** (from 1.22), **PS3** (from 1.20)	**WPD** (from 1.22), **PS3** (from 1.20)	**WPD** (from 1.22), **PS3** (from 1.20)
Océ ColorWave 600	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD, PS3**	**WPD, PS3**	**WPD, PS3**
Océ ColorWave 650	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD** (from 1.20), **PS3** (from 1.18)	**WPD** (from 1.20), **PS3** (from 1.18)	**WPD** (from 1.20), **PS3** (from 1.18)

Operating System / Printer	Windows XP/ Server 2003	Windows Vista/ Server 2008/ 7	Windows XP/ Vista/ 7 Windows Server 2003/ 2008/ 2008 R2
	32bit		64bit
Remark >	-	-	Full support of Windows 7 and Windows Server 2008 R2 from WPD 1.18 and PS3 1.16
Océ PlotWave 300	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD**, **PS3**	**WPD**, **PS3**	**WPD**, **PS3**
Océ PlotWave 350	**WPD2** + Terminal Server, Citrix Presentation Server/XenApp: **WPD** (from 1.20), **PS3** (from 1.18)	**WPD2**, **WPD** (from 1.20), **PS3** (from 1.18)	**WPD2**, **WPD** (from 1.20), **PS3** (from 1.18)
Océ PlotWave 900	+ Terminal Server, Citrix Presentation Server/XenApp: **WPD** (from 1.20), **PS3** (from 1.18)	**WPD** (from 1.20), **PS3** (from 1.18)	**WPD** (from 1.20), **PS3** (from 1.18)

Printer discovery with Océ WPD/WPD2

At installation time, the Océ WPD and WPD2 printer drivers can automatically detect the printer(s) available on your network. This is the printer discovery.

A printer which is automatically detected with the printer discovery is called a 'detectable printer'.

In order to be detected, the printer must:

- be detectable,
- be connected to your local sub-network. This sub-network must be the same as the one of the workstation on which you install the printer driver,
- be powered on,
- have the 'Ready' status.

Find below the lists of the detectable printers and the version from which they are detectable.

- Océ ColorWave 300 - R1.0.0
- Océ ColorWave 550 - R2.2.0
- Océ ColorWave 600 - R1.3.1
- Océ ColorWave 650 - R2.0.0
- Océ PlotWave 300 - R1.1.1
- Océ PlotWave 350 - R1.0.0
- Océ PlotWave 900 - R1.0.0
- Océ TCS300 - R1.8.2
- Océ TCS500 - R1.8.2
- Océ TDS320 - R1.0.13
- Océ TDS450 - R3.8.2
- Océ TDS600 - R4.1.13
- Océ TDS700 - R1.8.2
- Océ TDS750 - R1.2.2
- Océ TDS800 - R2.1.13

- Océ TDS860 - R1.0.13

Printer controller remote applications

The remote application software allows the configuration and the management of the printer controller.

Printer controller remote applications - Compatibility matrix

Printer	Windows XP Windows Server 2003 Windows Vista	Windows XP/ Vista/ 7 Windows Server 2003/ 2008/ 2008 R2
	32bit only	32bit and 64bit
Océ TCS400	Océ Remote Logic®	Océ Remote Logic® from v12.9.3
Océ TCS500	Océ Remote Logic®	Océ Remote Logic® from v12.9.3
Océ TDS300	Océ Remote Logic®	Océ Remote Logic® from v12.9.3
Océ TDS320	Océ Remote Logic®	Océ Remote Logic® from v12.9.3
Océ TDS400	Océ Remote Logic®	Océ Remote Logic® from v12.9.3
Océ TDS450	Océ Remote Logic®	Océ Remote Logic® from v12.9.3
Océ TDS600	Océ Remote Logic®	Océ Remote Logic® from v12.9.3
Océ TDS700	Océ Power Logic® Remote	Océ Power Logic® Remote from v1.4.3
Océ TDS750	Océ Power Logic® Remote from v1.7	Océ Power Logic® Remote from v1.7
Océ TC4 scanner	Océ Power Logic® Remote	Océ Power Logic® Remotefrom v1.4.3
Océ TDS800	Océ Remote Logic®	Océ Remote Logic® from v12.9.3
Océ TDS860	Océ Remote Logic®	Océ Remote Logic® from v12.9.3

For the Océ TCS300 and the Océ ColorWave and PlotWave printers, there is no application software.

The controller is accessible via the Océ Express WebTools. The Océ Express WebTools are accessible online, from an internet browser.

Océ Express WebTools - Internet browsers compatibility matrix

Printer	Windows XP/ Server 2003	Windows Vista/ Server 2008 (R2)	Windows 7
Océ TCS300	- Internet Explorer 6 and higher - Mozilla FireFox 3 and higher	- Internet Explorer 7 and higher - Mozilla FireFox 3 and higher	- Internet Explorer 8 and higher - Mozilla FireFox 3 and higher
Océ ColorWave 300			
Océ ColorWave 550			
Océ ColorWave 600			
Océ ColorWave 650			
Océ PlotWave 300			
Océ PlotWave 350			
Océ PlotWave 900			

Check your Océ TDS printer version

This procedure is only necessary for the Océ TDS400, Océ TDS600 and Océ TDS800.

To know which driver is compliant with your TDS printer, you must know your printer controller version.

Check your Océ TDS printer controller version

1 On the controller, open the System Control Panel.

2 Open the Help.

3 Click 'About' to find the Océ printer version.

Check your Océ TDS printer controller version on systems with no screen

1 From your Océ TDS printer User Panel, make sure you are off-line.

2 Select the 'System' menu.

3 Select 'Print settings' to print the dump configuration.

4 Press the On-line button to launch the printing.

5 On the printout, check the 'Release number controller'.

NOTE:
This number is usually found on the last page of the printout.

If	Then
the release number is below 6.1.x	your Océ TDS printer requires the PS3 driver.
the release number is 6.1.x or higher: • your Océ TDS400 is v1.4.3 or higher • your Océ TDS600 is v3.2.3 or higher • your Océ TDS800 is v1.3.3 or higher	it is highly recommended to use the WPD driver. See the *Compatibility matrix* on page 8

Physical connections

Océ TDS/TCS systems

With the Océ TDS/TCS systems, the following networking board is available:

- Standard: Ethernet (UTP) 10Mb/s, 100Mb/s and 1Gb/s with RJ45 connector

Océ ColorWave/PlotWave systems

With the Océ ColorWave/PlotWave systems, the following networking board is available:

- Standard: Ethernet (UTP) 10Mb/s, 100Mb/s and 1Gb/s with RJ45 connector

Chapter 2
Print on a Client worstation

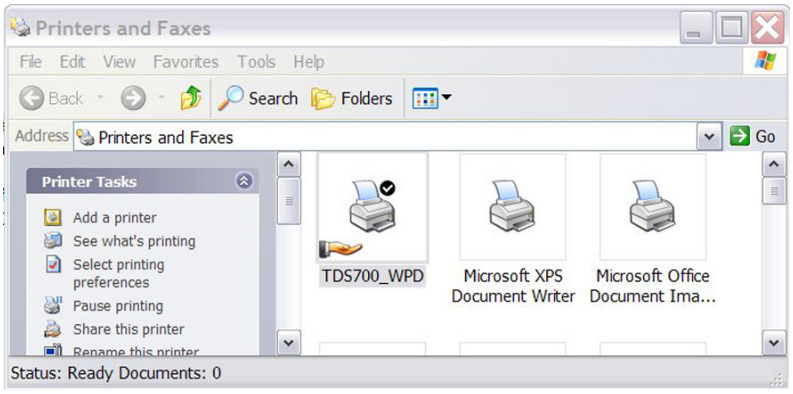
Prerequisite

The following sections describe how to print on a local printer from an application running on:

- a Windows Terminal Server®.
- a Citrix Presentation Server®.

Before you begin

- Firstly, install and setup a local printer on the client workstation.
  Refer to the installation procedure described in the Driver User Manual to install the driver on the local client workstation.
  The Drivers User Manuals are available on *"http://global.oce.com"*
- At the end of the installation, the new printer appears on the workstation printers list (Océ TDS700 in our example):

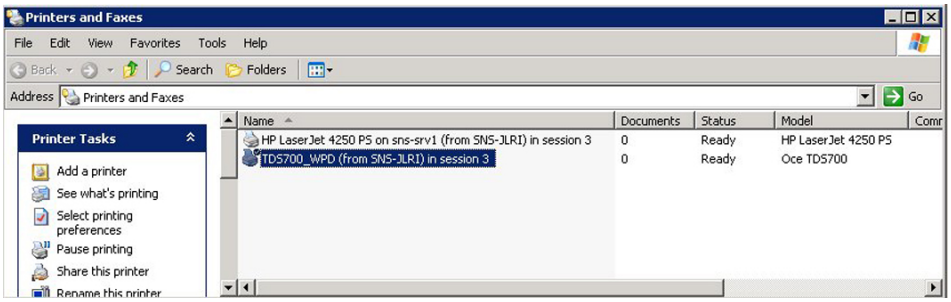


Print from an application running on a Windows Terminal Server

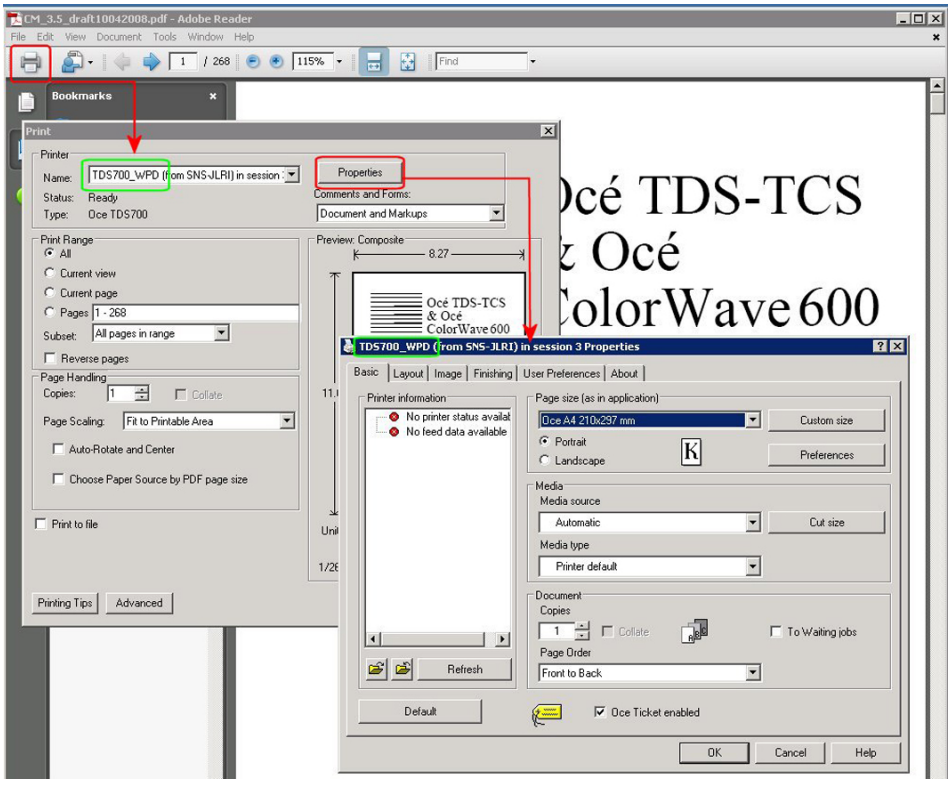
To use the procedure below, install on the client workstation the latest 'Remote Desktop Connection' available on the Microsoft website (*"http://www.microsoft.com"*, then type "remote desktop connection" on the search engine to reach it).

Use a local printer to print from an application running on a Windows Terminal Server

1. Connect the client to the Windows 2000 Terminal Server or Windows Server 2003 Terminal Server by using the 'Remote Desktop Connection'.
2. Open the 'Printers (and faxes)' window.
   On the list you find the Océ TDS700 printer you have previously defined on the client workstation (named 'SNS-JLRI' on the example) on the 'Session 3'.


Printers and Faxes
File Edit View Favorites Tools Help
Address Printers and Faxes
Printer Tasks
Add a printer
See what's printing
Select printing preferences
Pause printing
Share this printer
Name Documents Status Model
HP LaserJet 4250 PS on sns-srv1 (from SNS-JLRI) in session 3 0 Ready HP LaserJet 4250 PS
TDS700_WPD (from SNS-JLRI) in session 3 0 Ready Oce TDS700

3. Run the remote application (e.g. Adobe Reader 8.0®) on the server.
4. Print on the Océ TDS700:



Print from an application running on a Citrix Presentation Server

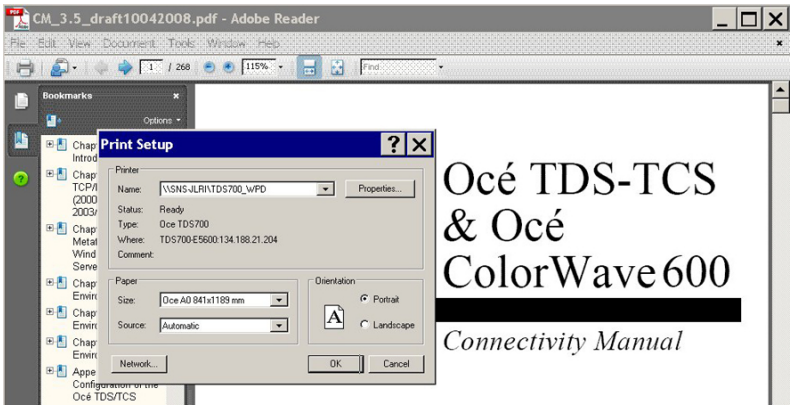
NOTE:
Available from any client platform.

NOTE:
Available on any server platform running Citrix Presentation Server 4.x.

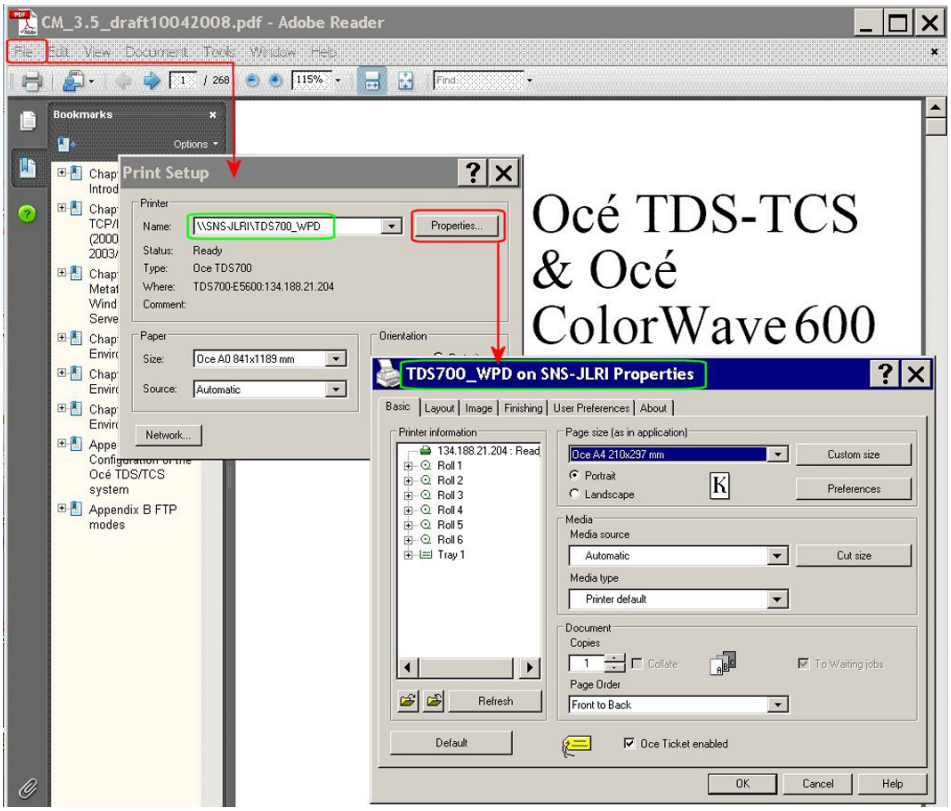
To use the procedure below, you must install on the client workstation the 'Citrix Program Neighborhood' ICA connection (the procedure below uses the 'Citrix Program Neighborhood' revision 10.200.2650).

Use a local printer to print from an application running on a Citrix Presentation Server

1. Connect the client to the Citrix Metaframe Server by using the 'Citrix Program Neighborhood'.
2. Run the remote application (e.g. Adobe Reader 8.0®).
3. Print on the Océ TDS700 printer defined as '\\SNS-JLRI\TDS700_WPD' in the printer list:



4. Click 'Properties' to access the WPD Properties window.


CM_3.5_draft10042008.pdf - Adobe Reader
File Edit View Document Tools Window Help
Bookmarks
Options
Print Setup
Printer
Name: \\SNS-JLRI\TDS700_WPD
Properties...
Status: Ready
Type: Oce TDS700
Where: TDS700-E5600:134.188.21.204
Comment:
Paper
Size: Oce A0 841x1189 mm
Source: Automatic
Network...
Orientation
Océ TDS-TCS & Océ ColorWave 600
TDS700_WPD on SNS-JLRI Properties
Basic
Layout
Image
Finishing
User Preferences
About
Printer information
134.188.21.204 : Read
Roll 1
Roll 2
Roll 3
Roll 4
Roll 5
Roll 6
Tray 1
Refresh
Default
Page size (as in application)
Oce A4 210x297 mm
Custom size
Portrait
Landscape
Preferences
Media
Media source
Automatic
Cut size
Media type
Printer default
Document
Copies
Collate
To Waiting jobs
Page Order
Front to Back
Oce Ticket enabled
OK
Cancel
Help

Chapter 3
Print on a Windows Terminal Server or on a Citrix Presentation Server

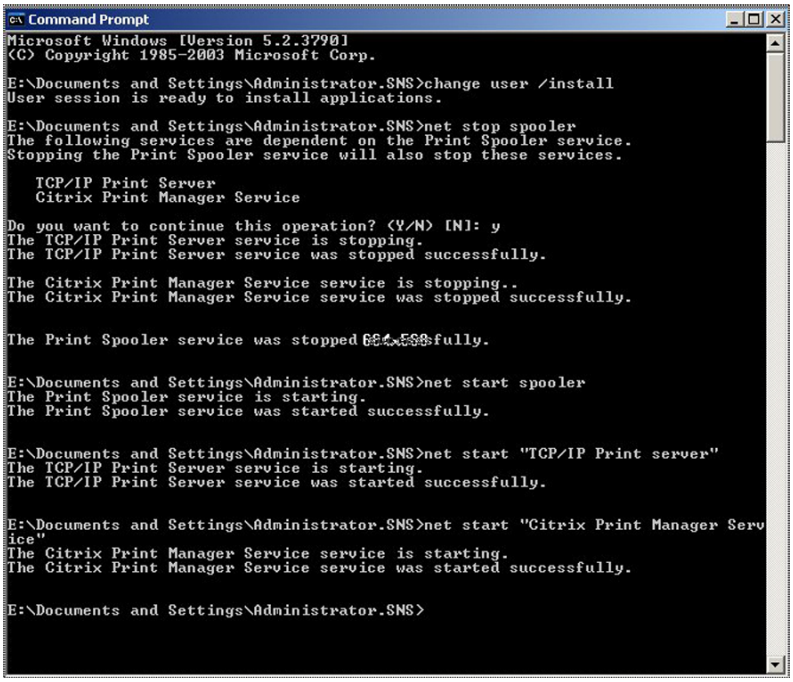
Install and setup a printer on a Windows Terminal Server or Citrix Presentation Server

The installation procedure is the same for Windows 2000 Terminal Server, Windows Server 2003 Terminal Server and Citrix Presentation Server.

NOTE:
This procedure describes the installation of the Océ TDS450 printer using the Océ Windows Printer Driver.

NOTE:
You can download the newest version of the Océ Windows Printer Driver on the International Corporate Web site (*"http://global.oce.com"*, 'Download' tab).

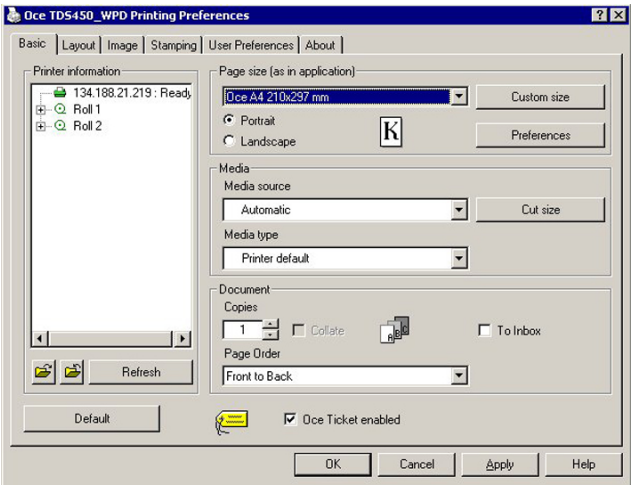
1. Log on to the server as the Administrator.
2. Open a 'Command' window.
   Change the user mode to 'install'.
3. Stop and then start the printer spooler:


Command Prompt
Microsoft Windows [Version 5.2.3790]
(C) Copyright 1985-2003 Microsoft Corp.
E:\Documents and Settings\Administrator.SNS>change user /install
User session is ready to install applications.
E:\Documents and Settings\Administrator.SNS>net stop spooler
The following services are dependent on the Print Spooler service.
Stopping the Print Spooler service will also stop these services.
TCP/IP Print Server
Citrix Print Manager Service
Do you want to continue this operation? (Y/N) [N]: y
The TCP/IP Print Server service is stopping.
The TCP/IP Print Server service was stopped successfully.
The Citrix Print Manager Service service is stopping..
The Citrix Print Manager Service service was stopped successfully.
The Print Spooler service was stopped successfully.
E:\Documents and Settings\Administrator.SNS>net start spooler
The Print Spooler service is starting.
The Print Spooler service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "TCP/IP Print server"
The TCP/IP Print Server service is starting.
The TCP/IP Print Server service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "Citrix Print Manager Service"
The Citrix Print Manager Service service is starting.
The Citrix Print Manager Service service was started successfully.
E:\Documents and Settings\Administrator.SNS>

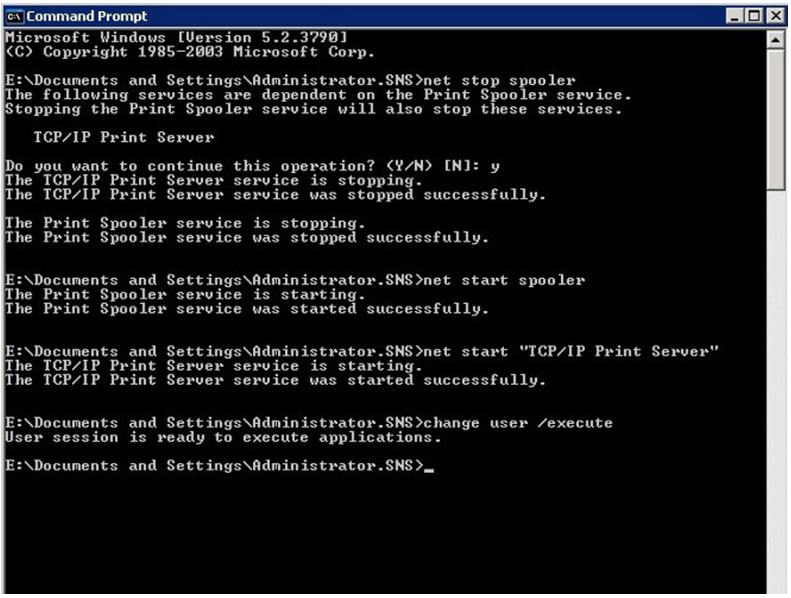
4. Install the printer locally in the Citrix Presentation Server or Windows Terminal Server by using the LPR protocol.
   To install the printer on the server, follow the procedure described in *Install Océ WPD/WPD2 on the workstation* on page 33.

NOTE:
Do not share the printer.

5. To setup the printer, access the printer 'Properties' (right click on the Océ TDS450 printer in the 'Printers (and faxes)' window).
6. Setup the 'Printing preferences...' (see the WPD User Manual):



7. Open a ‘Command’ window.
   Change the user mode to ‘execute’.
8. Stop and start the printer spooler:


Command Prompt
Microsoft Windows [Version 5.2.3790]
(C) Copyright 1985-2003 Microsoft Corp.
E:\Documents and Settings\Administrator.SNS>net stop spooler
The following services are dependent on the Print Spooler service.
Stopping the Print Spooler service will also stop these services.
TCP/IP Print Server
Do you want to continue this operation? (Y/N) [N]: y
The TCP/IP Print Server service is stopping.
The TCP/IP Print Server service was stopped successfully.
The Print Spooler service is stopping.
The Print Spooler service was stopped successfully.
E:\Documents and Settings\Administrator.SNS>net start spooler
The Print Spooler service is starting.
The Print Spooler service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "TCP/IP Print Server"
The TCP/IP Print Server service is starting.
The TCP/IP Print Server service was started successfully.
E:\Documents and Settings\Administrator.SNS>change user /execute
User session is ready to execute applications.
E:\Documents and Settings\Administrator.SNS>_

Prepare the workstation

Make sure the driver you are about to install can be combined with your printer and operating system (see *Compatibility matrix* on page 8)

NOTE:
We recommend to use the Océ WPD with the Océ TDS/TCS and ColorWave/PlotWave systems.
Use also the Océ WPD if you do not have the PostScript licence.

NOTE:
With the Océ PlotWave 300/350 and ColorWave 300 system, you can also use the new Océ WPD2.

1. Get the installation files

1. Go to the International Corporate Website: [www.global.oce.com].
2. From the [Downloads] section, click 'downloads and drivers'.
3. Select your printer model and click 'Search'.
4. Select your Operating System and language and click 'Search'.
5. From the list, select the driver to install.
   Follow the download and retrieval instructions (from the 'Info' column).
6. Log on as the system administrator of your computer, and go to the directory where you saved the executable file.

2. Install the printer driver on the workstation

If you want to install	Then see
the Océ WPD/WPD2 printer driver	*Install Océ WPD/WPD2 on the workstation* on page 33
the Océ Adobe PostScript 3 printer driver	*Install Océ PS3 on the workstation* on page 43

Caution concerning the printer names

If you are installing the Océ printer driver on a Windows platform:

1 The printer name may include up to a maximum of 220 characters.
.
2 Do not use special characters ([!], [,], [/]).
.

Install WPD/WPD2 on the workstation

The next procedures apply to both Windows printer drivers: Océ WPD and Océ WPD2. In that case, the generic name 'WPD' is used to refer to both printer drivers.

1. Prepare the workstation and the installation files

1. Make sure you are ready to configure the workstation.
See: *Prepare the workstation - Get the installation files* on page 29

2. Select the installation mode

1. Launch the [Installation Wizard] (double-click on the executable file: <driver>.exe).
2. Select your language and click [Install].

NOTE:
[Unpack files] enables to save the installation files that compose the printer driver. It does not save the [Installation Wizard] for a future use. This function is reserved to advanced users only, in order to build scripts, for instance.

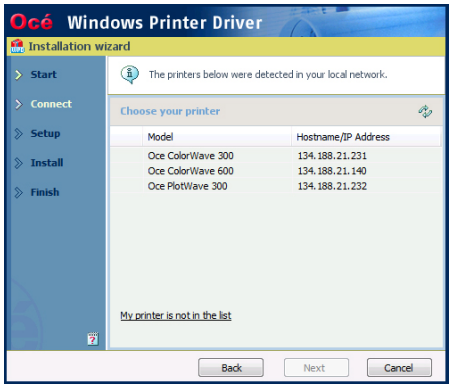
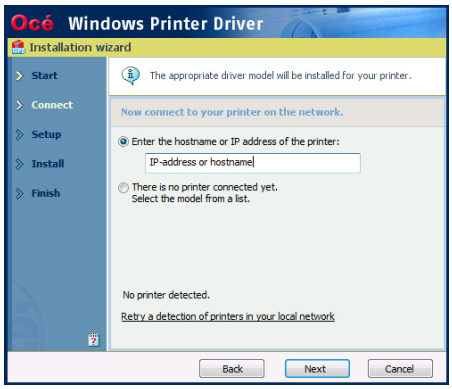
3. Click [I agree] to accept the licence agreement.
4. The [Installation Wizard] searches for previous versions of the printer driver already installed:

If	Then
a driver is already installed from a print server (Client/Server configuration),	the installation cannot be performed. The process is stopped.
a former version of the driver is installed,	you can upgrade the driver and existing printers, and install a new one. Follow this procedure.
no previous version is detected,	you install a new printer. Follow this procedure.

5. Select the installation mode: [Express installation] or [Custom installation].
Click [Next].

3. Connect to the printer model

1. The [Installation Wizard] searches for connected printers:

If	Then
your printer is detectable (see: *Printer discovery with WPD/WPD2* on page 10)	The setup automatically detects your printer. Select it from the list to confirm.  **[1] Detected printers**
no printer is detected (see: *Printer discovery with Océ WPD/WPD2* on page 10)	 **[2] No printer detected - Printer not detectable** • Make sure the printer is connected to your network. • Make sure the printer status is Ready. • Click [Retry a detection of printers in your local network]. • If unsuccessful, enter the hostname or IP address of the printer.
your printer is not detected (see: *Printer discovery with WPD/WPD2* on page 10)	• Make sure the printer is connected to your network. • Make sure the printer status is Ready. • Click the 'Refresh' icon . • If unsuccessful, click [My printer is not in the list]. • Enter the hostname or IP address of the printer

Click [Next].

2. Follow the instructions on the screen. Find more details in the next procedures:
   - *Express installation* on page 37
   - *Custom installation* on page 39

NOTE:
From the [Installation Wizard], click the [?] icon to get contextual information.

4. Install the printer driver: [Express installation]

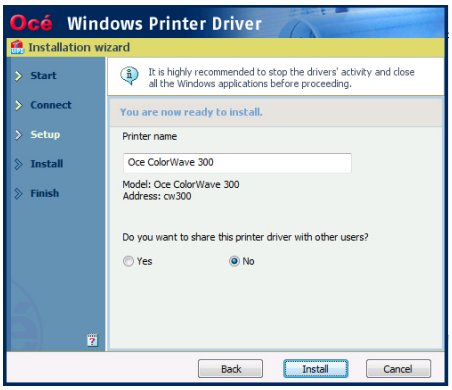
NOTE:
In a Peer to peer architecture, do not share the printer driver on a workstation.
In the step 2 of the below procedures, select 'No'.

1. The Océ Connect Assistant is launched. It connects to the printer controller in order to retrieve the printer model and the printer information.
When detected, the printer model is displayed. Else, select your printer model from the list.

NOTE:
When you select the printer model from the list, there is no back-channel performed during the installation.

Click [Next].

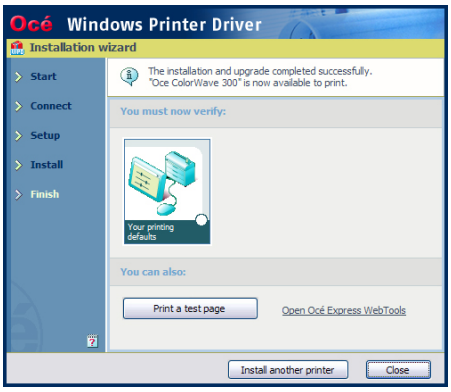
2. Type a name for the new printer (see *Caution concerning the printer names* on page 31).
Check 'No' when you are requested to share the printer driver.



[3] Printer information

Click [Install].
The [Installation Wizard] performs the driver installation and configuration.

3. Once the driver is installed, click [Your printing defaults] to define the default values for your print settings.
Then, you can:
   - Verify the options of your printer, in the absence of back-channel ([Your printer options])
   - [Print a test page]
   - [Open Océ Express WebTools] to verify the printer controller configuration
   - [Install another printer] or exit the [Installation Wizard].



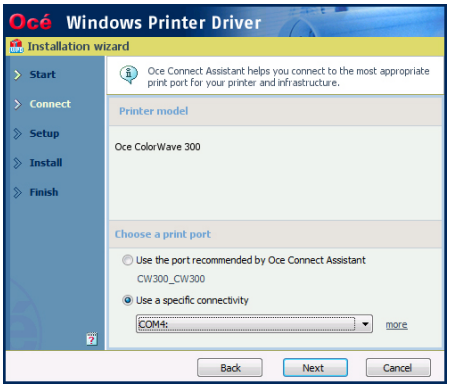
[4] Finish the installation

NOTE:
A shortcut [Uninstall] is created in your Windows workstation ('Start' - '(All) Programs' - 'Oce' - 'Oce WPD/WPD2').

4. Install the printer driver: [Custom installation]

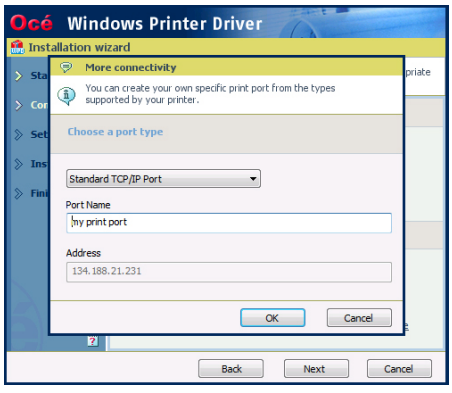
1. The Océ Connect Assistant is launched. It connects to the printer controller in order to retrieve the printer model and the printer information.
When detected, the printer model is displayed. Else, select your printer model from the list.

NOTE:
When you select the printer model from the list, there is no back-channel performed during the installation.

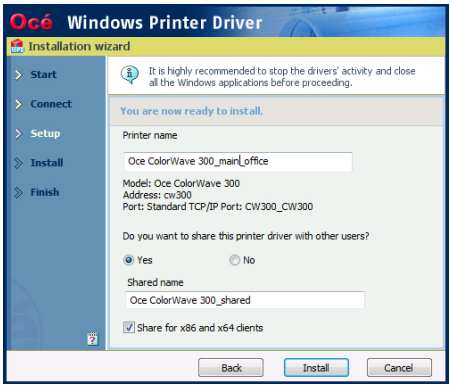


[5] Define the print port

From this screen, you can also select the print port you want to use:

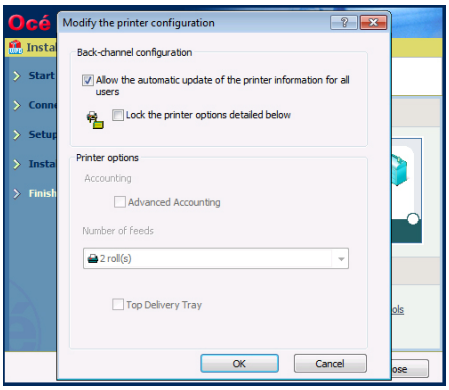
If you want to	Then
select the print port proposed by the Océ Connect Assistant	a Select [Use the port recommended by Oce Connect Assistant.] b Click [Next].
define your own print port for a specific connectivity	a Select [Use a specific connectivity]. b Select a print port from the drop-down list, or click [More] to define your own print port.  **[6] Define more connectivity**

2. Prepare the installation:

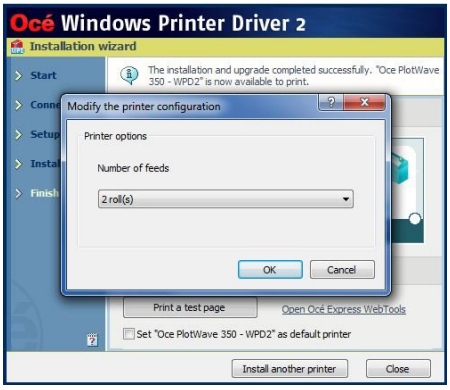
Step	Action	Illustration
1	Type a name for the new printer (see *Caution concerning the printer names* on page 31).	
2	Check 'No' when you are requested to share the printer driver.	
4	Click [Install]. The [Installation Wizard] performs the driver installation and configuration.	

[7] Share your printer and its driver

3. Once the driver is installed, click [Your printer options] to verify the options of your printer. Then, you can:
   - Define the default values for your print settings ([Your printing defaults])
   - Define the default values for the [Language], [Units] and [Page size filtering] settings ([Your regional settings] - from WPD1.19.1)
   - [Print a test page]
   - Define the printer as the default printer for your workstation
   - [Open Océ Express WebTools] to verify the printer controller configuration
   - [Install another printer] or exit the [Installation Wizard].



[8] Define the printer options



[9] Define the printer options - Océ WPD2 v2.x

NOTE:
A shortcut [Uninstall] is created in your Windows workstation ('Start' - '(All) Programs' - 'Oce' - 'Oce WPD/WPD2').

Install Océ PS3 on the workstation

1. Prepare the workstation and the installation files

Make sure you are ready to configure the workstation.

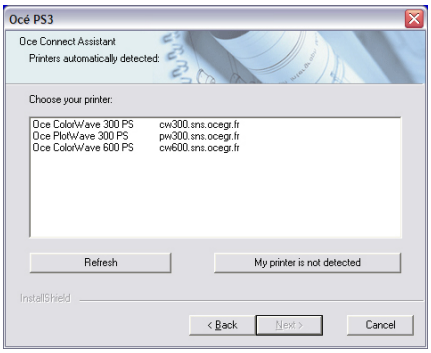
See: *Prepare the workstation - Get the installation files* on page 29

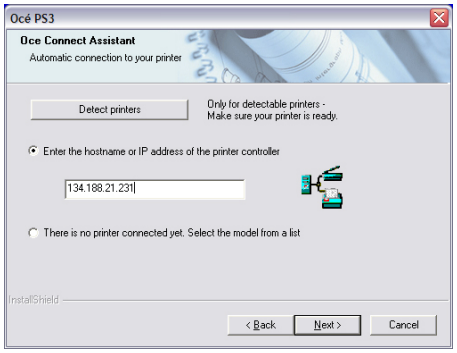
2. Install the printer driver

1. Launch the [Installation Wizard]. (In the Windows Explorer, browse to find the directory where the Océ PostScript 3 distribution is located and double-click 'Setup.exe'.)
2. Select the setup language if requested.
   The installer is launched.

NOTE:
If requested, you must first 'allow the program'.

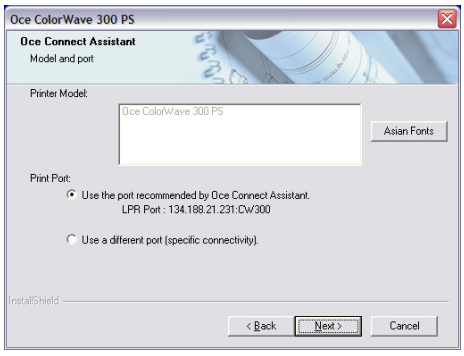
3. Click 'Next' and accept the licence agreement.
   If requested, select your language and click 'Next'.
4. When installing the printer driver:

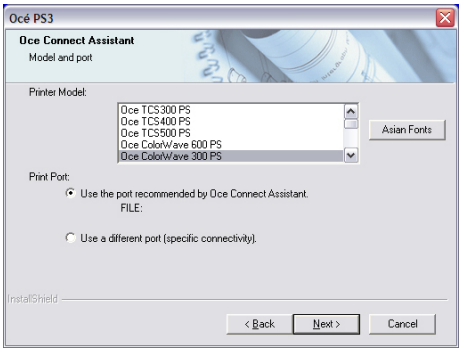
If	Then
your printer is detectable (the printer must be connected to your local sub-network, and powered on; see: *Printer discovery with Océ WPD/WPD2* on page 10)	the installation wizard automatically detects it. Select it from the list and click 'Next'. 

If	Then
the printer is connected to the network, but it is not detected,	fill in the host name or the IP address of the printer. • If the printer IP address is not supposed to be changed, use it in preference (Fixed IP address or DHCP reservation). • If the IP address can be changed (DHCP), use the host name.  NOTE: The format of the IP address can be IPv4 or IPv6. NOTE: For IPv6 address, we recommend to use the DNS.
the printer is not connected to the network, (you will connect it later on, or you just want to use the printer driver),	select 'There is no printer connected yet...' and click 'Next'.

The Océ Connect Assistant connects to the printer.

5. From the 'Model and Port' window:

If	Then
the printer is connected to the network,	the Océ Connect Assistant displays the printer model and the appropriate printing port. 

If	Then
the printer is not connected to the network,	select the printer model.  The Océ Connect Assistant selects the appropriate printing port. NOTE: As your printer is not connected to a network, the Océ Connect Assistant defines a 'FILE' printing port. To print from your printer, you must define another printing port from the printer's Properties.

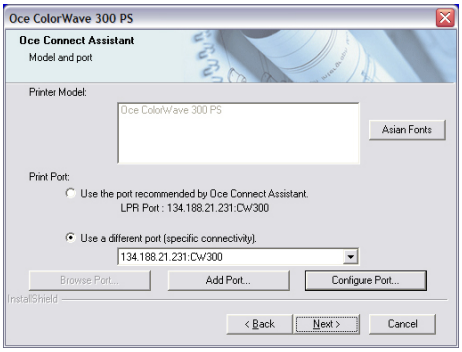
NOTE:
If you have the Asian licence that enables to print a set of specific asian fonts:

a. Click 'Asian Fonts'.

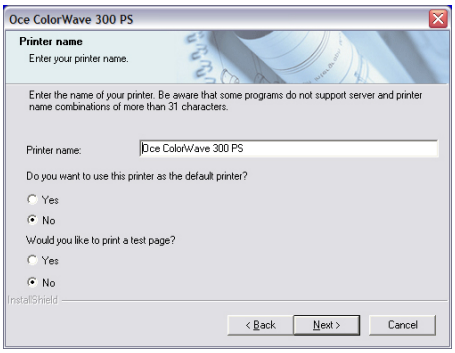
b. Select the set of fonts you need.

c. Click 'Next' to confirm.

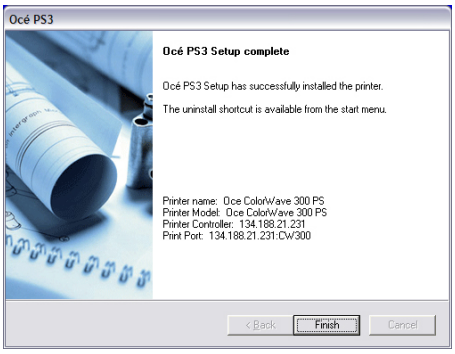
NOTE:
If you want to define your own specific print port, select 'Use a different port'.



6. Name the printer and click ‘Next’.


Oce ColorWave 300 PS
Printer name
Enter your printer name.
Enter the name of your printer. Be aware that some programs do not support server and printer name combinations of more than 31 characters.
Printer name:
Oce ColorWave 300 PS
Do you want to use this printer as the default printer?
Yes
No
Would you like to print a test page?
Yes
No
InstallShield
< Back
Next >
Cancel

7. In the 'Sharing' window, click 'No': do not share a printer driver on a workstation in a peer-to-peer configuration.
8. Click 'Next'.
   Files are copied on your system.
   A summary screen appears.
9. Finish the installation.
   Restart your workstation if requested.


Océ PS3
Océ PS3 Setup complete
Océ PS3 Setup has successfully installed the printer.
The uninstall shortcut is available from the start menu.
Printer name: Oce ColorWave 300 PS
Printer Model: Oce ColorWave 300 PS
Printer Controller: 134.188.21.231
Print Port: 134.188.21.231:CW300
< Back
Finish
Cancel

[10] Summary of the installation

Print from an application running on a Windows Terminal Server

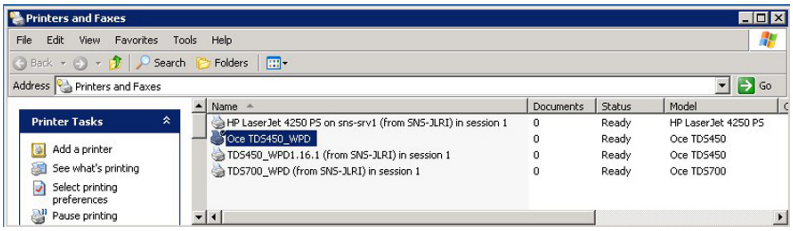
NOTE:
Available from any client platform.

NOTE:
Available on any server platform running Windows Terminal Server (2000 and Server 2003).

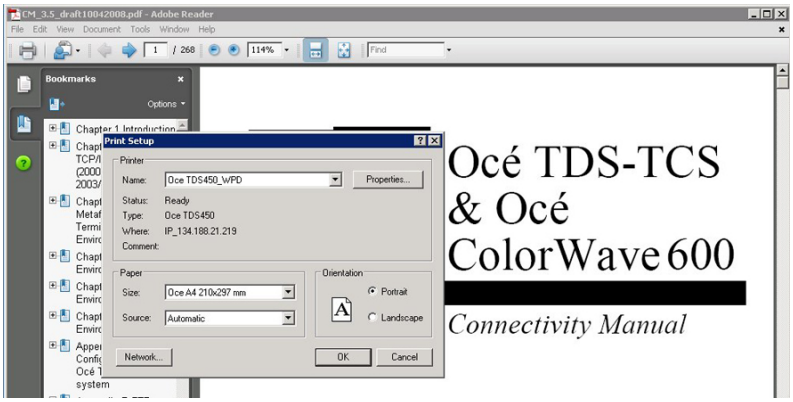
To use the procedure below, install on the client workstation the latest 'Remote Desktop Connection' available on the Microsoft website (*"http://www.microsoft.com"*, then type "remote desktop connection" on the search engine to reach it).

Use the defined printer to print from an application running on a Windows Terminal Server

1. Connect to the Windows 2000 Terminal Server or Windows Server 2003 Terminal Server by using the 'Remote Desktop Connection'.
2. Open the 'Printers (and faxes)' window.
   On the list you find the Océ TDS450 printer you have previously defined on the server:


Printers and Faxes
File Edit View Favorites Tools Help
Address Printers and Faxes
Printer Tasks
Add a printer
See what's printing
Select printing preferences
Pause printing
Name Documents Status Model
HP LaserJet 4250 PS on sns-srv1 (from SNS-JLRI) in session 1 0 Ready HP LaserJet 4250 PS
Oce TDS450_WPD 0 Ready Oce TDS450
TDS450_WPD1.16.1 (from SNS-JLRI) in session 1 0 Ready Oce TDS450
TDS700_WPD (from SNS-JLRI) in session 1 0 Ready Oce TDS700

3. Run the remote application (e.g. Adobe Reader 8.0®).
4. Print on the Océ TDS450 printer defined:



Print from an application running on a Citrix Presentation Server

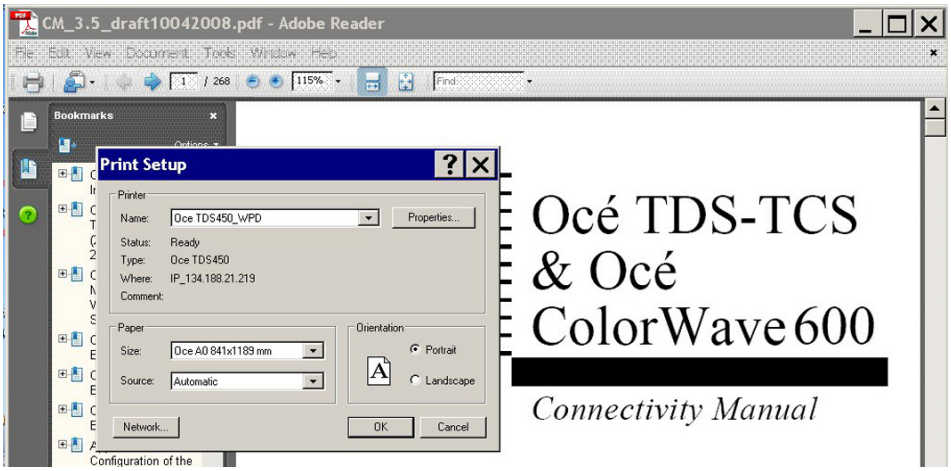
NOTE:
Available from any client platform.

NOTE:
Available on any server platform running Citrix Presentation Server 4.x.

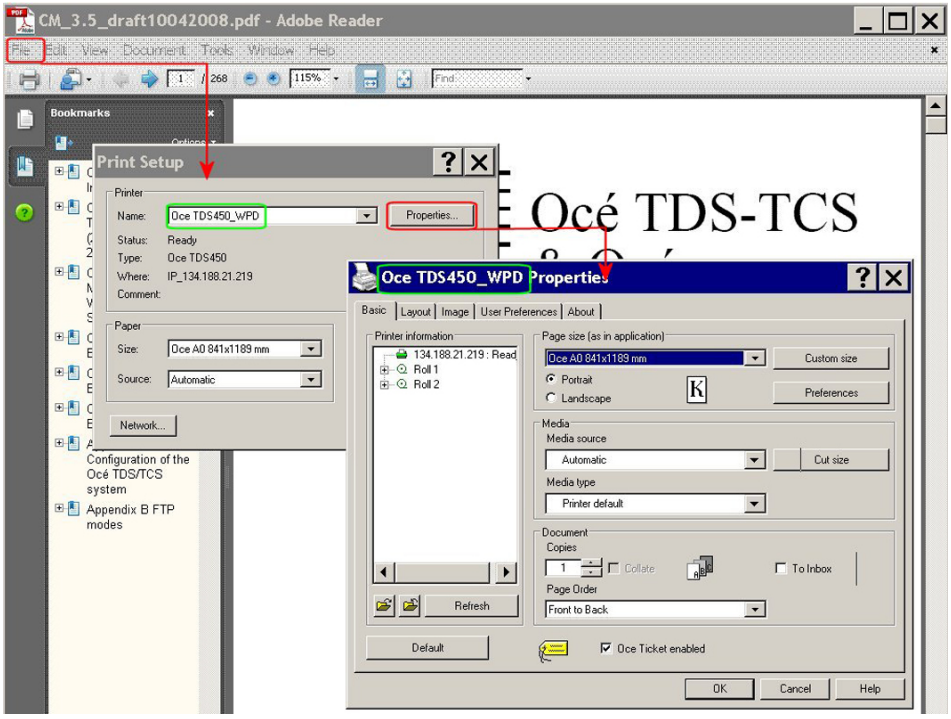
To use the procedure below, you must install on the client workstation the 'Citrix Program Neighborhood' ICA connection (the procedure below uses the 'Citrix Program Neighborhood' revision 10.200.2650).

Use a local printer to print from an application running on a Citrix Presentation Server

1. Connect to the Citrix Presentation Server using the 'Citrix Program Neighborhood'.
2. Run the remote application (e.g. Adobe Reader 8.0®).
3. Print on the Océ TDS450 printer you have previously defined on the server:



4. Click 'Properties to open the WPD Properties window. Define all the necessary settings.


CM_3.5_draft10042008.pdf - Adobe Reader
File Edit View Document Tools Window Help
Bookmarks
Print Setup
Printer
Name: Oce TDS450_WPD
Properties...
Status: Ready
Type: Oce TDS450
Where: IP_134.188.21.219
Comment:
Paper
Size: Oce A0 841x1189 mm
Source: Automatic
Network...
Océ TDS-TCS
Oce TDS450_WPD Properties
Basic Layout Image User Preferences About
Printer information
134.188.21.219 : Read
Roll 1
Roll 2
Refresh
Page size (as in application)
Oce A0 841x1189 mm
Custom size
Portrait
Landscape
Preferences
Media
Media source
Automatic
Cut size
Media type
Printer default
Document
Copies
Collate
To Inbox
Page Order
Front to Back
Default
Oce Ticket enabled
OK
Cancel
Help
Configuration of the Océ TDS/TCS system
Appendix B FTP modes

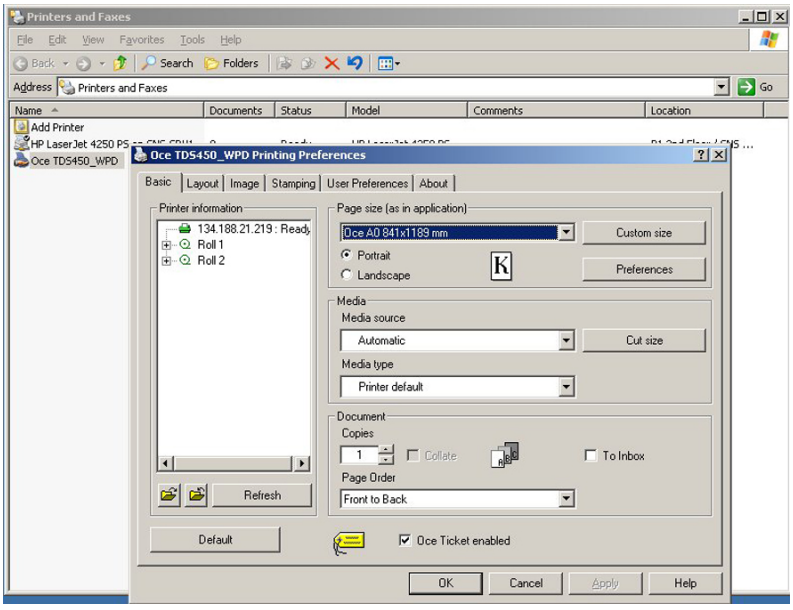
Chapter 4
Print on an external Print server

Install and setup the printer on a Windows Print Server

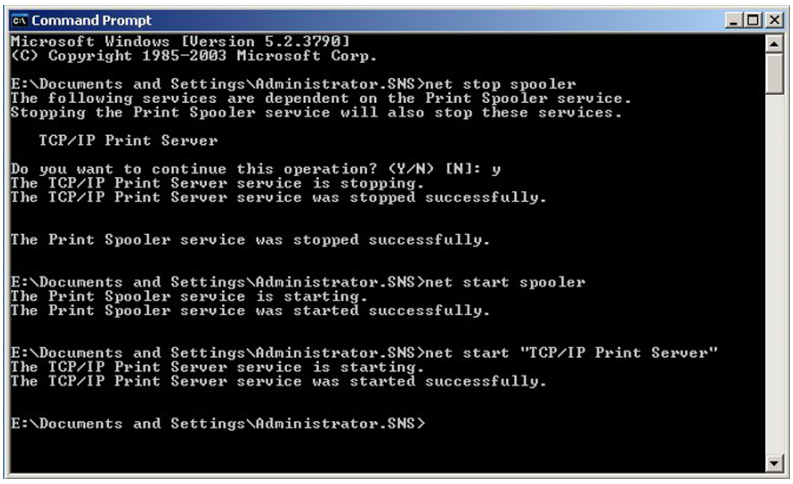
1. Log on to the server as the Administrator.
2. Open a 'Command' window.
3. Stop and start the printer spooler:

Command Prompt
Microsoft Windows [Version 5.2.3790]
(C) Copyright 1985-2003 Microsoft Corp.
E:\Documents and Settings\Administrator.SNS>net stop spooler
The following services are dependent on the Print Spooler service.
Stopping the Print Spooler service will also stop these services.
TCP/IP Print Server
Do you want to continue this operation? (Y/N) [N]: y
The TCP/IP Print Server service is stopping.
The TCP/IP Print Server service was stopped successfully.
The Print Spooler service is stopping.
The Print Spooler service was stopped successfully.
E:\Documents and Settings\Administrator.SNS>net start spooler
The Print Spooler service is starting.
The Print Spooler service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "TCP/IP Print Server"
The TCP/IP Print Server service is starting.
The TCP/IP Print Server service was started successfully.
E:\Documents and Settings\Administrator.SNS>

4. Install the printer following the procedure described in *Install Océ WPD/WPD2 on the print server on page 61*.
   Activate the sharing during the installation process.
5. Setup the 'Printing preferences' (selecting the 'Printing Preferences...').



6. Open a 'Command' window.
   Stop and start the printer spooler:


Command Prompt
Microsoft Windows [Version 5.2.3790]
(C) Copyright 1985-2003 Microsoft Corp.
E:\Documents and Settings\Administrator.SNS>net stop spooler
The following services are dependent on the Print Spooler service.
Stopping the Print Spooler service will also stop these services.
TCP/IP Print Server
Do you want to continue this operation? (Y/N) [N]: y
The TCP/IP Print Server service is stopping.
The TCP/IP Print Server service was stopped successfully.
The Print Spooler service was stopped successfully.
E:\Documents and Settings\Administrator.SNS>net start spooler
The Print Spooler service is starting.
The Print Spooler service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "TCP/IP Print Server"
The TCP/IP Print Server service is starting.
The TCP/IP Print Server service was started successfully.
E:\Documents and Settings\Administrator.SNS>

Prepare the print server

Make sure the driver you are about to install can be combined with your printer and operating system (see *Compatibility matrix* on page 8).

NOTE:
We recommend to use the Océ WPD with the Océ TDS/TCS and ColorWave/PlotWave systems.
Use also the Océ WPD if you do not have the PostScript licence.

NOTE:
With the Océ PlotWave 300/350 and ColorWave 300 system, you can also use the new Océ WPD2.

1. Get the installation files

1. Go to the International Corporate Website: [www.global.oce.com].
2. From the [Downloads] section, click 'downloads and drivers'.
3. Select your printer model and click 'Search'.
4. Select your Operating System and language and click 'Search'.
5. From the list, select the driver to install.
   Follow the download and retrieval instructions (from the 'Info' column).
6. Log on as the system administrator of your computer, and go to the directory where you saved the executable file.

2. Install the printer driver on the print server

If you want to install	Then see
the Océ WPD/Océ WPD2 printer driver	*Install Océ WPD/WPD2 on the print server* on page 61
the Océ Adobe PostScript 3 printer driver	*Install Océ PS3 on the print server* on page 71

Caution concerning the printer names

If you are installing the Océ printer driver on a Windows platform:

- The printer name may include up to a maximum of 220 characters.
- Do not use special characters ([!], [,], [/]).

Install WPD/WPD2 on the print server

NOTE:
The next procedures apply to both Windows printer drivers: Océ WPD and Océ WPD2. In that case, the generic name 'WPD' is used to refer to both printer drivers.

1. Prepare the print server and the installation files

Make sure you are ready to configure the print server.

See: *Prepare the print server - Get the installation files* on page 57

2. Select the installation mode

1. Launch the [Installation Wizard] (double-click on the executable file: <driver>.exe).
2. Select your language and click [Install].

NOTE:
[Unpack files] enables to save the installation files that compose the printer driver. It does not save the [Installation Wizard] for a future use. This function is reserved to advanced users only, in order to build scripts, for instance.

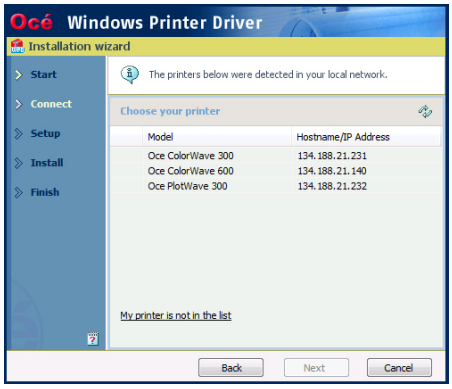
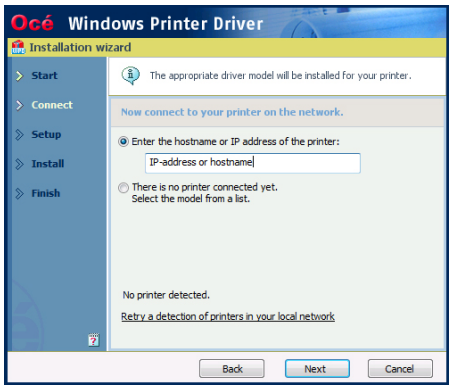
3. Click [I agree] to accept the licence agreement.
4. The [Installation Wizard] searches for previous versions of the printer driver already installed:

If	Then
a driver is already installed from a print server (Client/Server configuration),	the installation cannot be performed. The process is stopped.
a former version of the driver is installed,	you can upgrade the driver and existing printers, and install a new one. Follow this procedure.
no previous version is detected,	you install a new printer. Follow this procedure.

5. Select the installation mode: [Express installation] or [Custom installation].
Click [Next].

3. Connect to the printer model

1. The [Installation Wizard] searches for connected printers:

If	Then
your printer is detectable (see: *Printer discovery with Océ WPD/WPD2* on page 10)	The setup automatically detects your printer. Select it from the list to confirm.  **[11] Detected printers**
no printer is detected (see: *Printer discovery with Océ WPD/WPD2* on page 10)	 **[12] No printer detected - Printer not detectable** • Make sure the printer is connected to your network. • Make sure the printer status is Ready. • Click [Retry a detection of printers in your local network]. • If unsuccessful, enter the hostname or IP address of the printer.
your printer is not detected (see: *Printer discovery with Océ WPD/WPD2* on page 10)	• Make sure the printer is connected to your network. • Make sure the printer status is Ready. • Click the 'Refresh' icon . • If unsuccessful, click [My printer is not in the list]. • Enter the hostname or IP address of the printer

Click [Next].

2. Follow the instructions on the screen. Find more details in the next procedures:
   - *Express installation* on page 65
   - *Custom installation* on page 67

NOTE:
From the [Installation Wizard], click the [?] icon to get contextual information.

4. Install the printer driver: [Express installation]

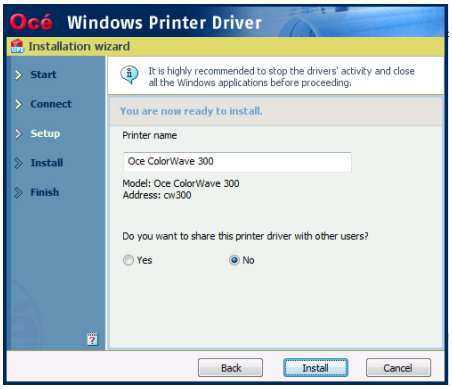
NOTE:
In a Client/Server architecture, one of the goal is to share the main resources like printers and printer drivers.
In the below installation procedures, share the printer driver. In the step 2, select 'Yes'.

1. The Océ Connect Assistant is launched. It connects to the printer controller in order to retrieve the printer model and the printer information.
When detected, the printer model is displayed. Else, select your printer model from the list.

NOTE:
When you select the printer model from the list, there is no back-channel performed during the installation.

Click [Next].

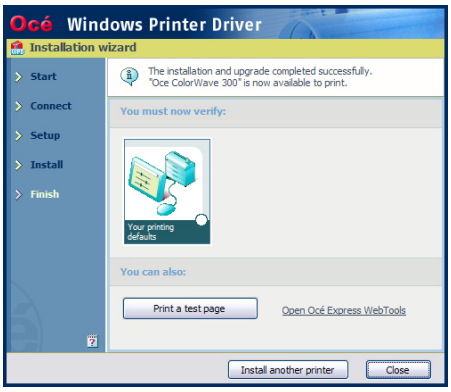
2. Type a name for the new printer (see *Caution concerning the printer names* on page 59).
Check 'Yes' when you are requested to share the printer driver.



[13] Printer information

Click [Install].
The [Installation Wizard] performs the driver installation and configuration.

3. Once the driver is installed, click [Your printing defaults] to define the default values for your print settings.
Then, you can:
   - Verify the options of your printer, in the absence of back-channel ([Your printer options])
   - [Print a test page]
   - [Open Océ Express WebTools] to verify the printer controller configuration
   - [Install another printer] or exit the [Installation Wizard].



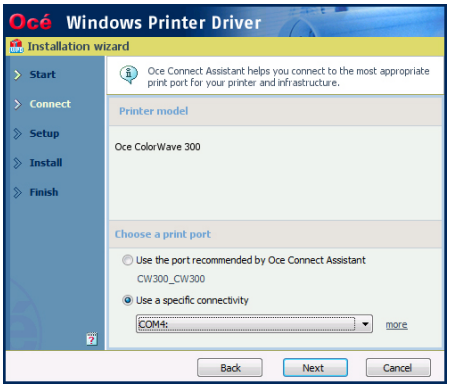
[14] Finish the installation

NOTE:
A shortcut [Uninstall] is created in your Windows workstation ('Start' - '(All) Programs' - 'Oce' - 'Oce WPD/WPD2').

4. Install the printer driver: [Custom installation]

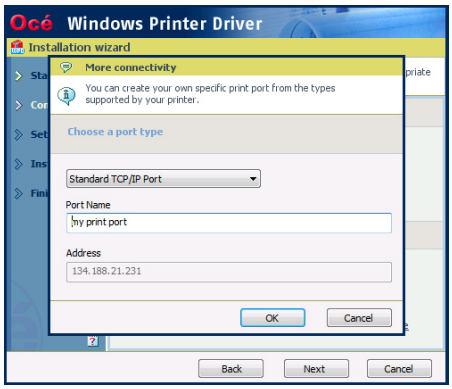
1. The Océ Connect Assistant is launched. It connects to the printer controller in order to retrieve the printer model and the printer information.
When detected, the printer model is displayed. Else, select your printer model from the list.

NOTE:
When you select the printer model from the list, there is no back-channel performed during the installation.

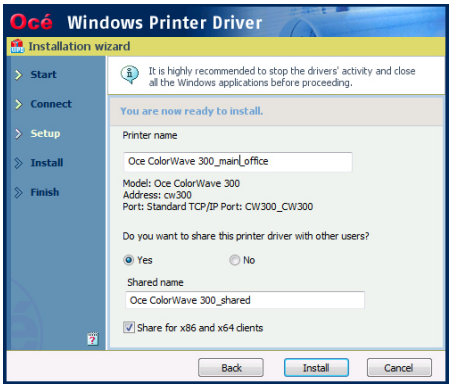


[15] Define the print port

From this screen, you can also select the print port you want to use:

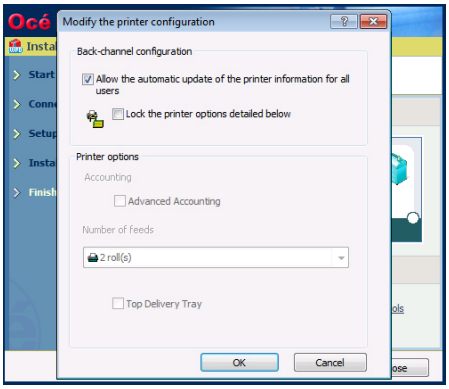
If you want to	Then
select the print port proposed by the Océ Connect Assistant	a Select [Use the port recommended by Oce Connect Assistant.] b Click [Next].
define your own print port for a specific connectivity	a Select [Use a specific connectivity]. b Select a print port from the drop-down list, or click [More] to define your own print port.  **[16] Define more connectivity**

2. Prepare the installation:

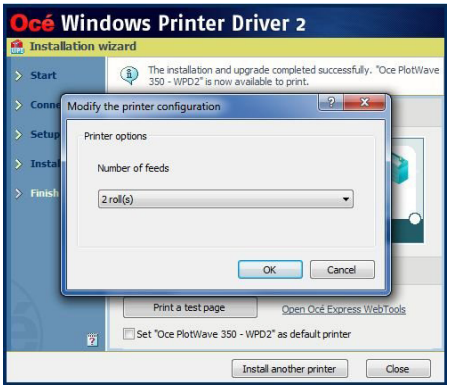
Step	Action	Illustration
1	Type a name for the new printer (see *Caution concerning the printer names* on page 59).	
2	Check 'Yes' when you are requested to share the printer driver.	
3	a. Type a name for the shared printer. b. Indicate if you want to share the printer on all platforms: both, x86 and x64 bit client workstations. c. Untick the box if you want to install only the printer driver for x86 client workstations.	
4	Click [Install]. The [Installation Wizard] performs the driver installation and configuration.	

[17] Share your printer and its driver

3. Once the driver is installed, click [Your printer options] to verify the options of your printer. Then, you can:
   - Define the default values for your print settings ([Your printing defaults])
   - Define the default values for the [Language], [Units] and [Page size filtering] settings ([Your regional settings] - from WPD1.19.1)
   - [Print a test page]
   - Define the printer as the default printer for your workstation
   - [Open Océ Express WebTools] to verify the printer controller configuration
   - [Install another printer] or exit the [Installation Wizard].



[18] Define the printer options - Océ WPD 1.x



[19] Define the printer options - Océ WPD2 v2.x

NOTE:
A shortcut [Uninstall] is created in your Windows workstation ('Start' - '(All) Programs' - 'Oce' - 'Oce WPD/WPD2').

Install Océ PS3 on the print server

1. Prepare the print server and the installation files

Make sure you are ready to configure the print server.

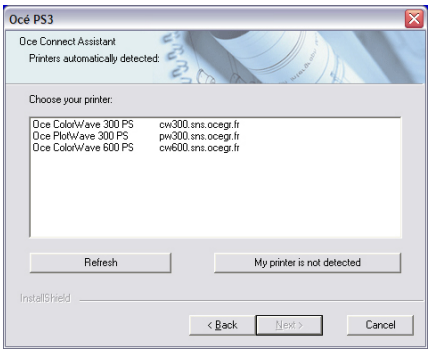
See: *Prepare the print server - Get the installation files* on page 57

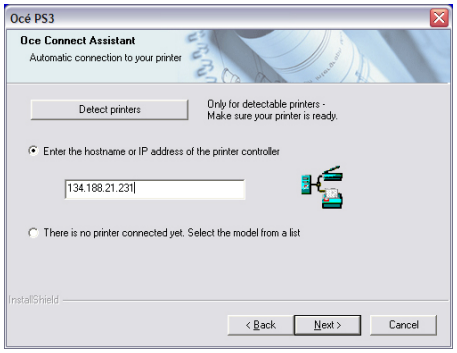
2. Install the printer driver

1. Launch the [Installation Wizard]. (In the Windows Explorer, browse to find the directory where the Océ PostScript 3 distribution is located and double-click 'Setup.exe'.)
2. Select the setup language if requested.
   The installer is launched.

NOTE:
If requested, you must first 'allow the program'.

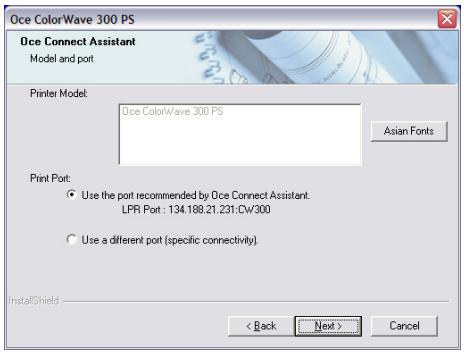
3. Click 'Next' and accept the licence agreement.
   If requested, select your language and click 'Next'.
4. When installing the printer driver:

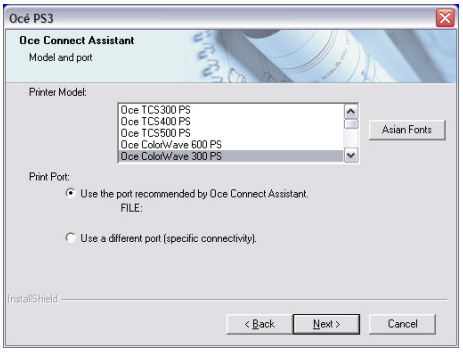
If	Then
your printer is detectable (the printer must be connected to your local sub-network, and powered on; see: *Printer discovery with Océ WPD/WPD2* on page 10)	the installation wizard automatically detects it. Select it from the list and click 'Next'. 

If	Then
the printer is connected to the network, but it is not detected,	fill in the host name or the IP address of the printer. • If the printer IP address is not supposed to be changed, use it in preference (Fixed IP address or DHCP reservation). • If the IP address can be changed (DHCP), use the host name.  NOTE: The format of the IP address can be IPv4 or IPv6. NOTE: For IPv6 address, we recommend to use the DNS.
the printer is not connected to the network, (you will connect it later on, or you just want to use the printer driver),	select 'There is no printer connected yet...' and click 'Next'.

The Océ Connect Assistant connects to the printer.

5. From the 'Model and Port' window:

If	Then
the printer is connected to the network,	the Océ Connect Assistant displays the printer model and the appropriate printing port. 

If	Then
the printer is not connected to the network,	select the printer model.  The Océ Connect Assistant selects the appropriate printing port. NOTE: As your printer is not connected to a network, the Océ Connect Assistant defines a 'FILE' printing port. To print from your printer, you must define another printing port from the printer's Properties.

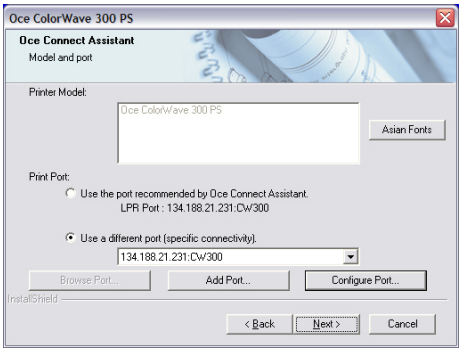
NOTE:
If you have the Asian licence that enables to print a set of specific asian fonts:

a. Click 'Asian Fonts'.

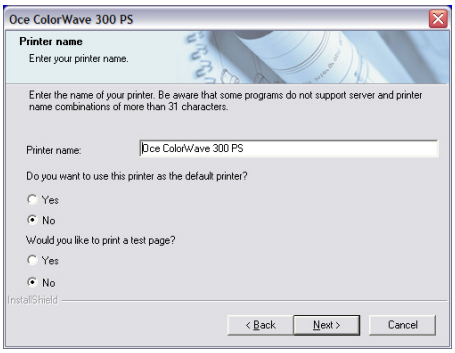
b. Select the set of fonts you need.

c. Click 'Next' to confirm.

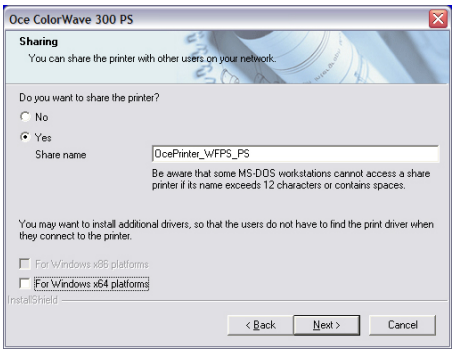
NOTE:
If you want to define your own specific print port, select 'Use a different port'.



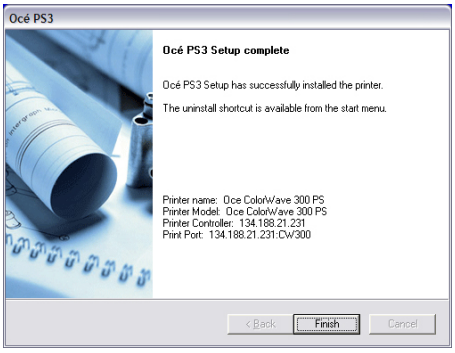
6. Name the printer and click ‘Next’.


Oce ColorWave 300 PS
Printer name
Enter your printer name.
Enter the name of your printer. Be aware that some programs do not support server and printer name combinations of more than 31 characters.
Printer name:
Oce ColorWave 300 PS
Do you want to use this printer as the default printer?
Yes
No
Would you like to print a test page?
Yes
No
InstallShield
< Back
Next >
Cancel

7. In the 'Sharing' window, click 'Yes' to share the printer and define a share name.
   Check the box for additional drivers if you need to connect the print server with several workstations running under different operating systems (e.g., Windows 64-bits).


Oce ColorWave 300 PS
Sharing
You can share the printer with other users on your network.
Do you want to share the printer?
No
Yes
Share name
OcePrinter_WFPS_PS
Be aware that some MS-DOS workstations cannot access a share printer if its name exceeds 12 characters or contains spaces.
You may want to install additional drivers, so that the users do not have to find the print driver when they connect to the printer.
For Windows x86 platforms
For Windows x64 platforms
InstallShield
< Back
Next >
Cancel

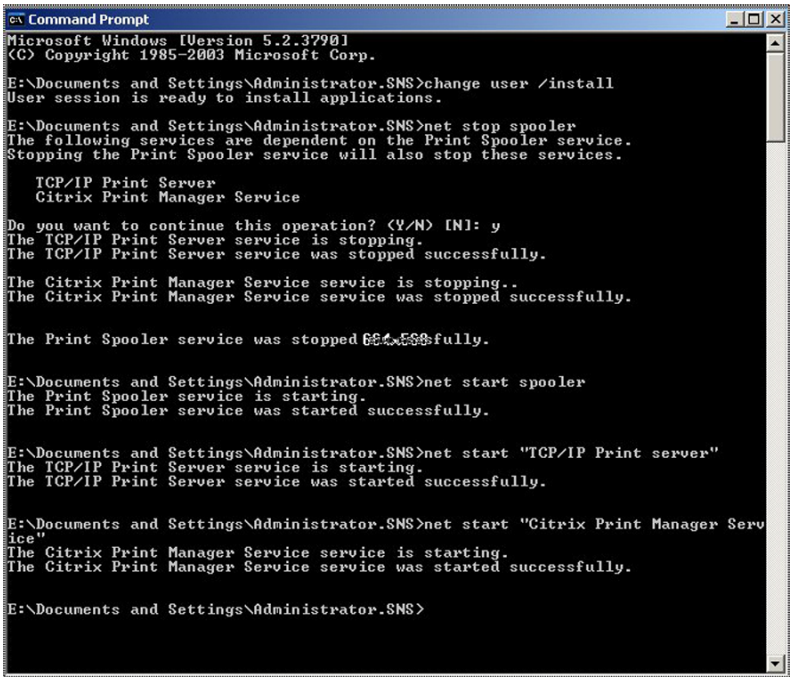
8. Click 'Next'.
   Files are copied on your system.
   A summary screen appears.
9. Finish the installation.
   Restart your workstation if requested.


Océ PS3
Océ PS3 Setup complete
Océ PS3 Setup has successfully installed the printer.
The uninstall shortcut is available from the start menu.
Printer name: Oce ColorWave 300 PS
Printer Model: Oce ColorWave 300 PS
Printer Controller: 134.188.21.231
Print Port: 134.188.21.231:CW300
< Back
Finish
Cancel

[20] Summary of the installation

Install the printer driver on the Citrix Presentation Server

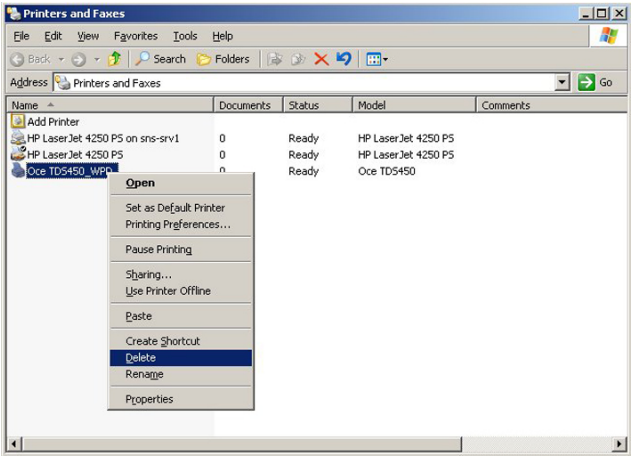
1. Log on to the server as the Administrator.
2. Open a 'Command' window.
   Change the user mode to 'install'.
3. Stop and start the printer spooler:


Command Prompt
Microsoft Windows [Version 5.2.3790]
(C) Copyright 1985-2003 Microsoft Corp.
E:\Documents and Settings\Administrator.SNS>change user /install
User session is ready to install applications.
E:\Documents and Settings\Administrator.SNS>net stop spooler
The following services are dependent on the Print Spooler service.
Stopping the Print Spooler service will also stop these services.
TCP/IP Print Server
Citrix Print Manager Service
Do you want to continue this operation? (Y/N) [N]: y
The TCP/IP Print Server service is stopping.
The TCP/IP Print Server service was stopped successfully.
The Citrix Print Manager Service service is stopping..
The Citrix Print Manager Service service was stopped successfully.
The Print Spooler service was stopped successfully.
E:\Documents and Settings\Administrator.SNS>net start spooler
The Print Spooler service is starting.
The Print Spooler service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "TCP/IP Print server"
The TCP/IP Print Server service is starting.
The TCP/IP Print Server service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "Citrix Print Manager Service"
The Citrix Print Manager Service service is starting.
The Citrix Print Manager Service service was started successfully.
E:\Documents and Settings\Administrator.SNS>

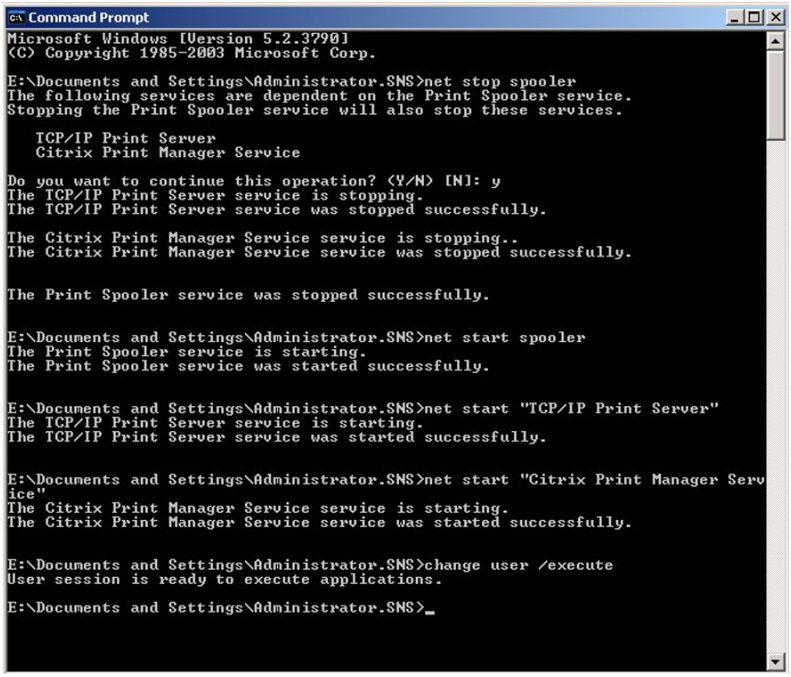
4. Install the printer locally in the Citrix Presentation Server by using the LPR protocol.
   To install the printer driver locally on the Citrix Presentation Server, follow the procedure described in *Install Océ WPD/WPD2 on the workstation* on page 33.

NOTE:
Do not share the printer.

5. Remove the printer from the 'Printers (and faxes)' list:



6. Open a 'Command' window.
   Change the user mode to 'execute'.
7. Stop and start the printer spooler:

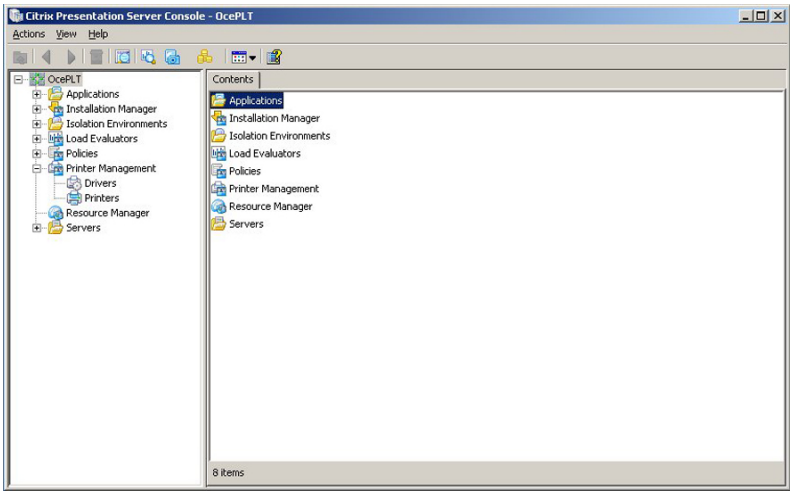

Command Prompt
Microsoft Windows [Version 5.2.3790]
(C) Copyright 1985-2003 Microsoft Corp.
E:\Documents and Settings\Administrator.SNS>net stop spooler
The following services are dependent on the Print Spooler service.
Stopping the Print Spooler service will also stop these services.
TCP/IP Print Server
Citrix Print Manager Service
Do you want to continue this operation? (Y/N) [N]: y
The TCP/IP Print Server service is stopping.
The TCP/IP Print Server service was stopped successfully.
The Citrix Print Manager Service service is stopping..
The Citrix Print Manager Service service was stopped successfully.
The Print Spooler service was stopped successfully.
E:\Documents and Settings\Administrator.SNS>net start spooler
The Print Spooler service is starting.
The Print Spooler service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "TCP/IP Print Server"
The TCP/IP Print Server service is starting.
The TCP/IP Print Server service was started successfully.
E:\Documents and Settings\Administrator.SNS>net start "Citrix Print Manager Serv
ice"
The Citrix Print Manager Service service is starting.
The Citrix Print Manager Service service was started successfully.
E:\Documents and Settings\Administrator.SNS>change user /execute
User session is ready to execute applications.
E:\Documents and Settings\Administrator.SNS>_

Install the network printer in the Citrix Farm

1 Log on to the Citrix Presentation Server as the Citrix Administrator.

.

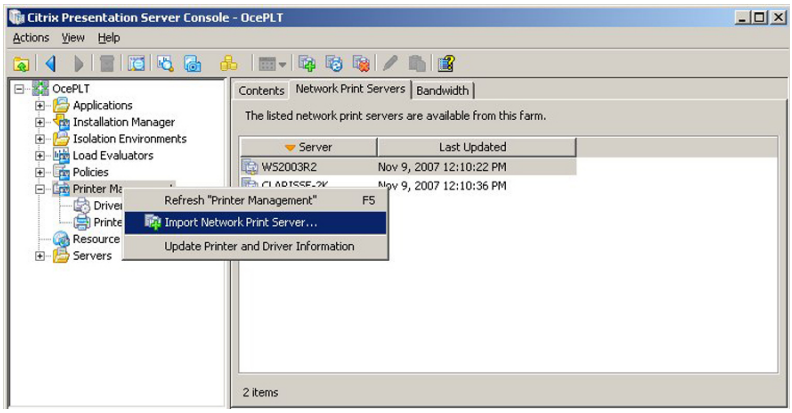
2 Launch the 'Citrix Presentation Server Console' application.



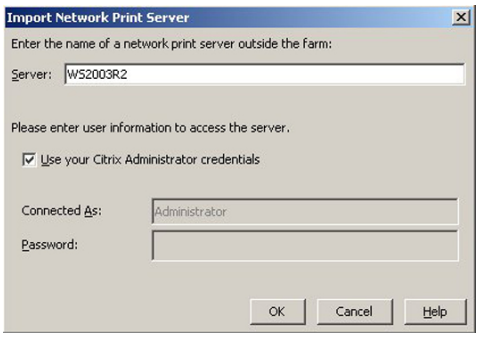
3 Follow the procedure below to declare the printer on the Citrix Farm, in order enable the Citrix
. clients to use it.

Import the Windows Print Server in the Citrix Presentation Server

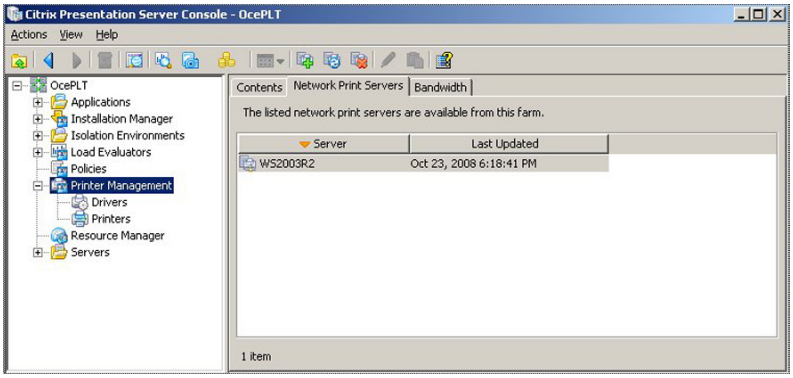
1. In the Citrix Presentation Server Console, right-click on 'Printer Management' and select 'Import Network Print Server...'.



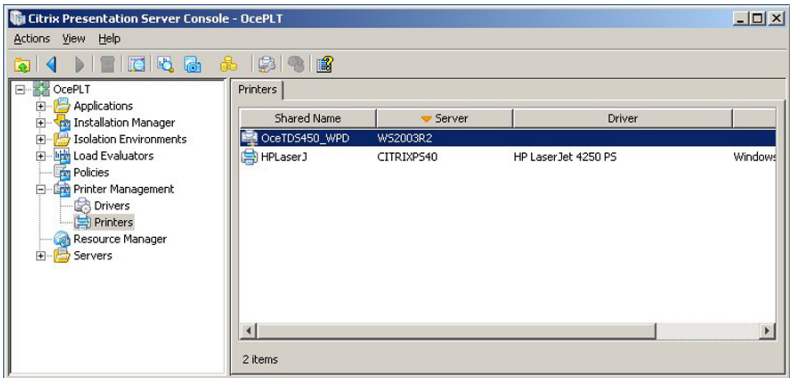
2. Log on to the Print Server.



The Print Server appears in the 'Network Print Servers' list.

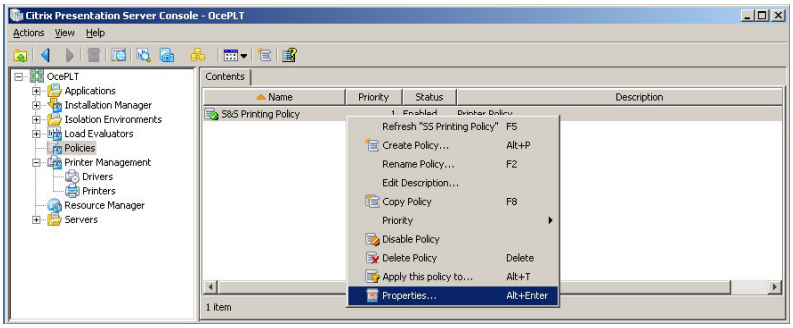


The printer appears in the 'Printers' list.

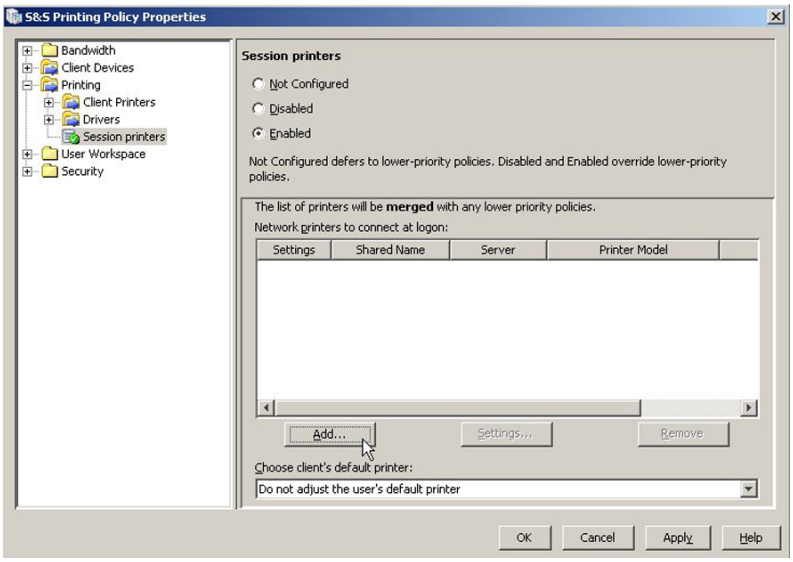


Enter the printer into a policy

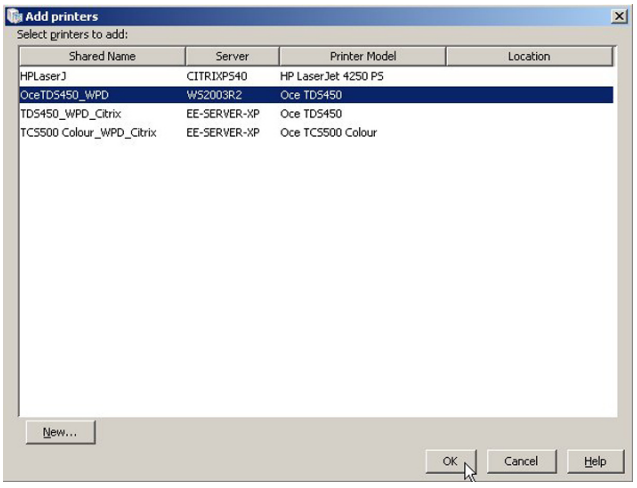
1. In the Citrix Presentation Server Console, click 'Policies'.
   The existing policies appear on the right panel.
2. Right click on the policy you want to setup and choose 'Properties'.



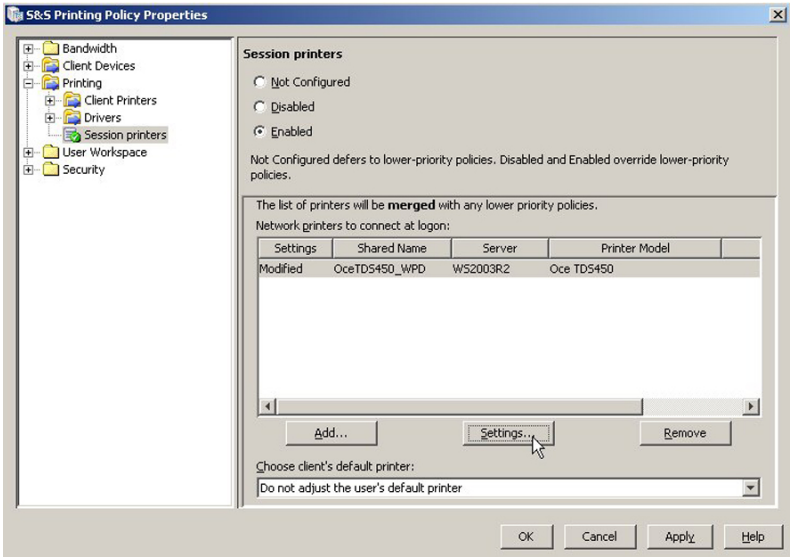
3. Develop the 'Printing' item and click 'Session printers'.
   Check the 'Enabled' radio button then click 'Add' button.

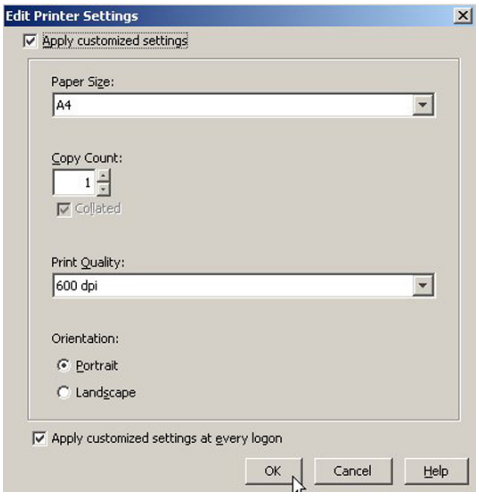


4. Choose the desired printer (multi-selection possible) and click 'OK'.

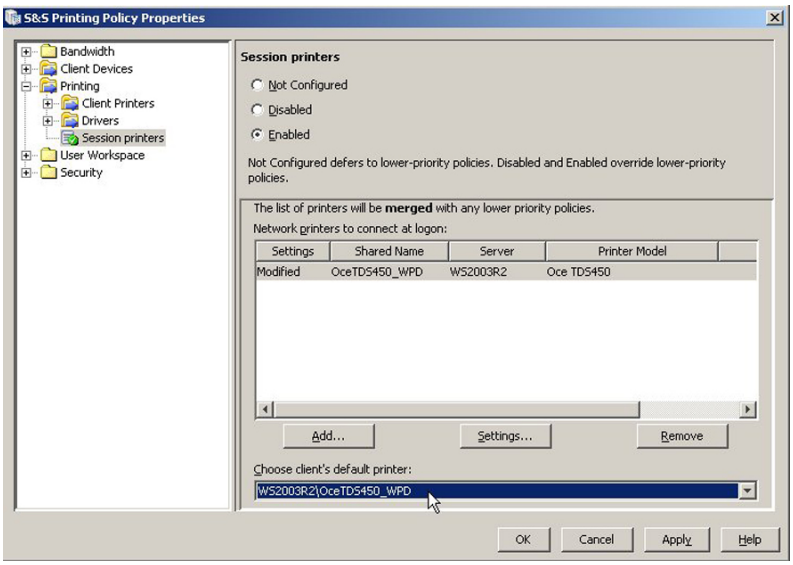


You can then customise the basic settings for this printer.





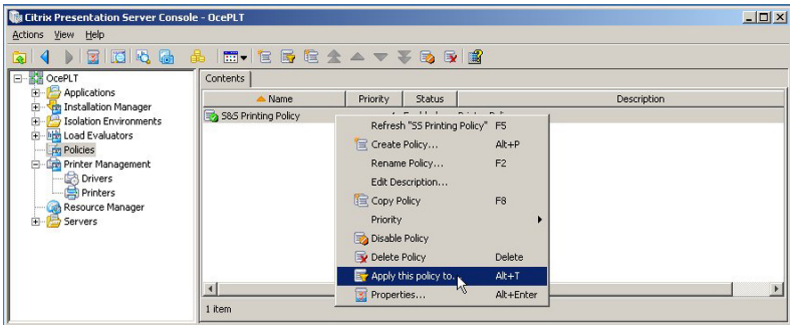
If there are several printers, you can finally set the client's default printer at logon.



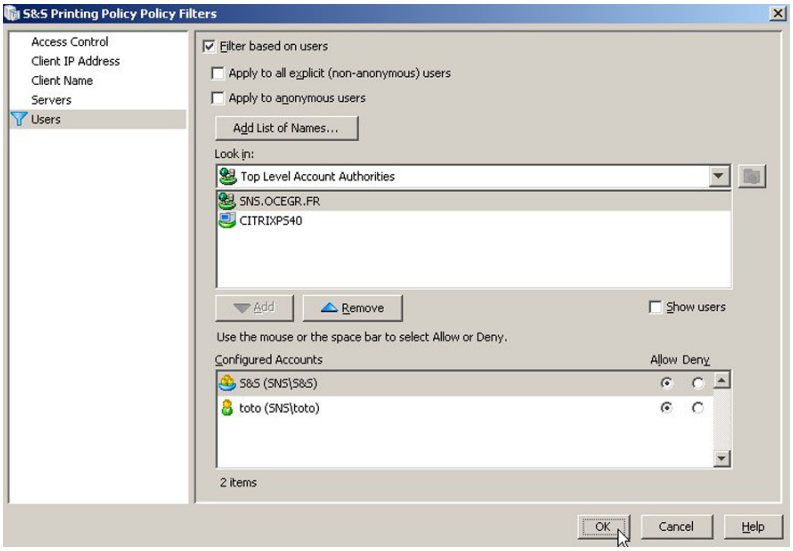
5. Click 'Apply', then 'OK'.
   Follow the next procedure to complete the installation of the network printer.

Assign the users (Citrix clients) to the Policy

1. In the Citrix Presentation Console, right-click on the chosen policy and select 'Apply this policy to'.



2. In the left hand side panel, choose (at least) one filter.
In the right hand side panel, configure the parameters for this filter.



3. Click 'OK'.
4. Exit the Citrix Presentation Server Console.

Print from an application running on a Citrix Presentation Server

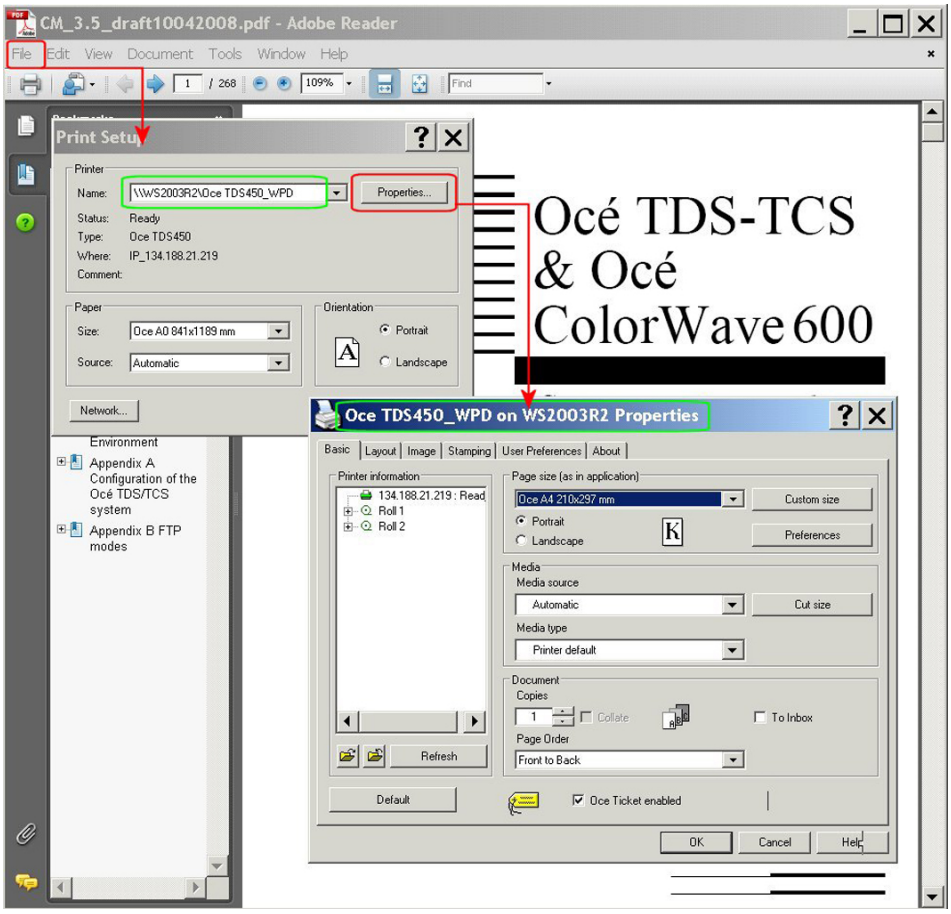
NOTE:
Available from any client platform.

NOTE:
Available on any server platform running Citrix Presentation Server 4.x.

To use the procedure below, you must install on the client workstation the 'Citrix Program Neighborhood' ICA connection (the procedure below uses the 'Citrix Program Neighborhood' revision 10.200.2650).

Use a local printer to print from an application running on a Citrix Presentation Server

1. Connect to the Citrix Presentation Server using the 'Citrix Program Neighborhood'.
2. Run the remote application (e.g. Adobe Reader 8.0®).
3. Print on the Océ TDS450 printer (previously defined) appearing as '\\WS2003R2\OceTDS450_WPD':



Chapter 5
Appendix - You and Océ

Online support for your product

Océ offers comprehensive support for your product on the website:

http://global.oce.com/

Here you can find the latest information that can help you to take full benefit of your product. Furthermore you can also find answers to your questions.

Please visit the website regularly for updates on the following topics:

- Downloads
- Support
- Supplies

Downloads

User manuals, printer drivers and other resources can change without prior notice. To stay up-to-date, you are advised to download the latest resources from:

http://global.oce.com/support

Before you use your product, you must always download the latest safety information for your product. Before you use your product, make sure that you read and understand all safety information in the manual entitled **"Safety Instructions"** .

Support

A Knowledge Base (OKB) with answers to your questions or problems is continuously being updated. To find an answer to your question or problem, please visit:

http://global.oce.com/support and select your product.

In the Support section, use the search field to enter your question. You will get a list of possible answers.

Supplies

A media guide with the latest information is available on the website:

http://global.oce.com/supplies/

Here you can find the media that your product supports, for example. You can also find more information about supplies for your product like toner. Furthermore, you can directly order new supplies through the website.

Addresses local Océ organisations

For the addresses of local Océ organisations visit:

http://global.oce.com/contact/countries

Comments

Send your comments by e-mail to:

itc-userdoc@oce.com

Reader's comment sheet

Questions

Have you found this manual to be accurate?

O Yes

O No

Were you able to operate the product, after reading this manual?

O Yes

O No

Does this manual provide sufficient background information?

O Yes

O No

Is the format of this manual convenient in size, readability and arrangement (page layout, chapter order, etc.)?

O Yes

O No

Could you find the information you were looking for?

O Always

O Most of the times

O Sometimes

O Not at all

What did you use to find the required information?

O Table of contents

O Index

Are you satisfied with this manual?

O Yes

O No

Thank you for evaluating this manual.

If you have other comments or concerns, please explain or suggest improvements overleaf or on a separate sheet.

Comments:

Date:

This reader's comment sheet is completed by:

(If you prefer to remain anonymous, please do fill in your occupation)

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Occupation:

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Please return this sheet to:

Océ-Technologies B.V.

For the attention of ITC User Documentation.

P.O. Box 101,

5900 MA Venlo

The Netherlands

Send your comments by E-mail to: itc-userdoc@oce.com

For the addresses of local Océ organisations see: http://www.oce.com

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